



## City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
Fax +27(0) 11 688 1528

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

**18 March 2024 – 15:45**

### **Customer Notice**

#### **Johannesburg Water urges Alexandra residents to reduce water consumption**

The Sandton 1 and 2 meters are under strain due to high water consumption and are counted as one of the top 10 highest consuming meters in the City of Johannesburg. Furthermore, Alexandra has been identified as being the highest water consumers within the Sandton 1 and 2 meters supply zone.

As such, Johannesburg Water urges Alexandra residents to take immediate action to reduce their water consumption. This is essential in alleviating the pressure on the system and ensuring a sustainable water supply for all residents in the long term.

We plead with residents to take part in water conservation by adhering to the following simple tips:

1. Report any leaks or burst pipes to Johannesburg Water promptly.
2. Do not leave taps dripping and ensure that internal leaks are repaired promptly.
3. When washing your car, do so on the grass to simultaneously water your lawn.
4. Consider shortening your showering time or opting for a shallow bath to conserve water.
5. Reuse greywater for flushing toilets, cleaning household areas, and watering plants.

By implementing these measures, we can collectively reduce water consumption in Alexandra to ensure equitable distribution for this system.

The Sandton system consists of the Linbro Park, Marlboro, Morningside, Bryanston, and Illovo complexes.

Customers are requested to repair leaks on their properties as these also contribute to the high demand on Johannesburg Water systems. Residents are requested to observe level-1 water restrictions which are implemented from 1 September to 31 March. These restrictions prohibit the use of hosepipes to water gardens, wash cars, clean driveways, as well as fill up swimming pools and water features between 06:00 and 18:00. Instead, the use of greywater is encouraged.

### **Ends**

#### ***Issued by Johannesburg Water Communication and Marketing.***

Directors:

Mr Sipho Mthembu (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Phetole Modika, Mr Siphamandla Mnyani, Mrs. Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye,  
Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard, Mr Julias Maputla

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30