

DAILY WATER SUPPLY SYSTEM STATUS UPDATES

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst). **Thursday, 08 February 2024 (Afternoon)**

REGIONS



UNPLANNED MAINTENANCE

Water issues in Craigavon and Cedar Lakes

Johannesburg Water is aware of low pressure to no water issues, every day. The depot is currently investigating the cause of these issues. In the meantime, water tankers have been arranged for the affected areas.

Locations of water tankers:

Craigavon

- Cedar Acres Estate
- Fourways Estate
- Dakarai Lofts

Cedar Lakes

- Bishops Field
- Cedar Lakes Estate

Cedar Creeks

- Clovelly Crescent

UPDATE:

Welding is underway and once complete, water will be reopened. However, there will be airpockets in the system which the teams will need to flush out; after which water will slowly build up in the system during the evening for low-lying areas, and overnight for high-lying areas.

Areas affected: City Deep and all extensions, Prolecon and all extensions, Moffat View, Unigray, Elandspark, Kenilworth, Regents Park, Turffontein, and Rosettenville.

Street names: All streets.

Impact on customers: No water

Reason for interruption: Repair of 700mm diameter inlet pipeline to the Forest Hill tower and reservoir

Alternative water supply: Water tankers will be provided if necessary.

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UPDATE: Burst pipe in Atholl

Repairs are complete and water has been reopened. The team is on site monitoring the situation. However, it will take several hours for water to be fully restored.

Affected areas include:

Illovo, Sandown, Sandton, Morningside, Morningside Manor, Rivonia, Riverclub, Strathavon, Dunkeld West, Hurlingham, Hyde Park, Atholl, Inanda, Benmore Gardens, Riverclub, Craighall, Sandhurst, Wendywood, Parkmore, and surrounding areas.

There is no estimated time for completion. Water tankers will be provided to affected areas. Further updates will be provided when they become available.

REGIONS



Area(s) affected: Protea Glen extensions 12 to 27

Street name(s): All streets

Start date: 13 February 2024 at 05:00

End date: 15 February 2024 at 07:00

Impact on customers: No water

Reason for interruption: Repairing a 600mm steel pipe

Location of water tankers: Roaming water tankers will be provided

PLANNED MAINTENANCE

Areas affected: Aeroton; Ormonde; Ormonde View; Orlando East; Orlando West; Diepkloof, Diepkloof Extension; Diepkloof extensions 2 and 10; Baragwanath Hospital; and Doctor Matsheke Hospital.

Street names: All streets.

Start date and time: 2 February 2024 at 10:00 (pre-shutdown activities will begin on 31 January).

End date and time: 9 February 2024 at 20:00 (post-shutdown activities will end on 10 February).

Impact on customers: Low pressure to no water (particularly high-lying areas).

Reason for interruption: Structural assessment and Inspection on the reservoir and cleaning.

Alternative water supply: Water tankers will be provided to high-lying areas, as and when necessary.

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