

# DAILY WATER SUPPLY SYSTEM STATUS UPDATES

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst). **Wednesday, 24 January 2024 (Afternoon)**

## REGIONS



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## UNPLANNED MAINTENANCE

### Area(s) affected: Protea Glen Ext 12 to 40

Street name(s): All streets

Start date: 24 January 2024 at 08:00

End date: 25 January 2024 at 08:00

Impact on customers: No water

Reason for interruption: Repairing a 600mm steel water main that supply Protea Glen extension 12 to 40. The burst water main is in Protea Glen extension 12, Mangolia Street, behind Big Sky hardware.

Location of water tankers: Tankers will only be dispatched if the outage lasts longer than 24 hours

### Major burst pipe in Halfway Gardens

The Errand reservoir outlet has been closed to repair a major burst pipe on the corner of 5th and 6th Roads. This is affecting water supply in parts of Kyalami, Crawthorn, Carlswald, Noordwyk, Randjespark and Vorna Valley. The estimated time of completion is this evening.

Further updates will be provided to customers.

### Hector Norris pump station

The Hector Norris pump station was affected by a City Power outage on Sunday, 21 January. Although power was restored, the pump station has been battling to pump water. Johannesburg Water is working tirelessly to ensure that water is restored to the affected areas.

At this stage, there is no estimated time of restoration. Pumping is running on a generator; however, some areas experience poor pressure to no water.