



City of Johannesburg

Johannesburg Water SOC Ltd

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13 March 2024 – 11:10

Customer Notice

Randburg system update

Johannesburg Water together with Rand Water technical teams continue to reconfigure the system to boost flows Linden 1, Linden 2 and Kensington B systems.

Upon investigations on Tuesday 12 March, the technical teams discovered a Rand Water valve that had been closed, thus restricting supply into the system. The valve has since been opened. Rand Water will continue with further investigations.

The closed valve was however not the cause of the water outage which was due to an incident at the Eikenhof pump station. This affected many parts of Johannesburg and several other municipalities in Gauteng and the North West province.

Although the opening of the valve did assist with building a bit of capacity into the Linden 1 reservoir and tower, as well as the Linden 2 reservoir - the Kensington B reservoir and tower and Blairgowrie reservoir are still critically low to empty.

Technical teams continue with investigation and Johannesburg Water is closely monitoring the systems mentioned above and will advise on further actions.

- [Areas supplied by Linden 1 & 2 reservoirs.](#)
- [Areas supplied by Kensington B reservoir and tower.](#)

Ends

Issued by: Johannesburg Water Communication and Marketing.

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