



a world class African city



## City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
Fax +27(0) 11 688 1528

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

### **Daily water supply system status updates: Friday, 1 September 2023 (Morning)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

#### **Unplanned interruption**

##### **Johannesburg Water systems update**

The following Johannesburg Water reservoirs and towers are still struggling with capacity due to poor supply and high-water demand.

##### **South Hills tower**

The tower is critically low due to poor supply. It is on bypass; therefore, low pressure to no water is expected in the supply zone.

##### **Commando System**

- Crosby reservoir: Remains low but supplying normally.
- Hursthill 1 reservoir: Critically low due to high demand and slow recovery. The network has been reconfigured to augment Hursthill 1 reservoir supply. Low pressure to no water is expected in high-lying areas.
- Hursthill 2 reservoir: Critically low due to high demand and slow recovery. Supplying normally, but low pressure is expected in high-lying areas.
- Brixton reservoir: Recovered overnight and supplying normally. Outlet has been opened at 100%. The demand is high; therefore, customers are urged to continue using water sparingly.
- Brixton tower: Operating normally.

##### **Eagles Nest reservoir**

Remains critically low due to poor supply and high demand. Customers in this supply zone should expect low water pressure.

##### **Doornkop reservoir**

Remains low, but stable. It is supplying normally.

##### **Linden 1 tower**

Recovered overnight, however, demand is high. Customers are urged to continue using water sparingly.

Alternative water supply is still being provided through 14 roaming trucks deployed at various key points of the struggling areas. Johannesburg Water is monitoring the systems and will provide more information.

#### **Planned interruptions**

- 1. Suburbs Affected:** Jukskei Heights Ext 3, Jukskei View Ext 18, 19, 37, 38, 43, 44, 45, 50, 51, 55 and 107

##### **Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs  
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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**Street Names:** Waterfall Drive, Appaloosa Dr, Waterfall Hills Lane, Polofields Dr, Country Estate Dr, Augrabies Falls Boulevard, Kalambo Falls Ave, Ruacana Falls, Kalandula Falls, Howick Falls, Victoria Falls, Howick Falls, Tugela Falls, Mangeni Falls, Bingini Crescent, Woodmead Dr, Polo fields Dr, Ibis Drive, Jacana Drive, Stilt Drive, Plover Drive, Egret Dr, Heron Dr, Cormorant Dr, Teal Dr, Spoonbill Drive.

**Date:** 5 September 2023

**Time:** 09:00 - 21:00

**Impact on customers:** Low pressure to no water

**Reason for disruption:** Relocation and tie-in of a new infrastructure

**Water Tankers:** Water tankers will be placed at corner Waterfall and Polo Fields Drives

**2. Reservoirs/towers affected:** Berea Reservoir; Hursthill Reservoir no.1 & 2; Linden Reservoir no. 1 & 2; Parktown Reservoir no. 1& 2; Dunkeld Reservoir

**Suburbs Affected:** De Wetshof, De Wetshof Ext 1; Observatory Ext; Oospoort Ext 1; Bruma; Cyrildene; Bezuidenhout Valley; Bertrams; Lorentzville; Judith's Paarl; Troyeville; Langlaagte; Mayfair; Homestead Park; Amalgam; Crown, Crown North; Paarlshoop; Montgomery Park & Montgomery Park Ext 3; Albertville & Albertville extensions 1, 4, 5, 6, 7, 8, 9, 10, 11, 12; Franklin Roosevelt Park & Franklin Roosevelt Park Ext 1; Westbury & Westbury extensions 2 & 3; Northcliff extensions 12, 15, 19, 20, 21, 32; Albertskroon; Greymont & Greymont Ext 1; Coronationville; Hursthill; Claremont; Newlands; Martindale; Triomf; Montclare & Montclare Ext 1; Westdene; Newclare; Delarey; Cresta ext 81; Saxonwold & Saxonwold extensions 1, 2, 3, 4, 5, 6; Hyde Park, Hyde Park A Settlement & Hyde Park extensions 8, 12, 16, 19, 21, 27, 37, 47, 49, 63, 65, 73, 80, 85, 86, 87, 94, 116, 120, 121, 122, 123, 124, 128, 130; Melrose, Melrose Estate, Melrose North & Melrose North extensions 1, 2, 3, 4, 5, 7, 9, 10; Dunkeld, Dunkeld West & Dunkeld West extensions 1, 2, 3, 4, 5, 7, 8; Parkview & Parkview Ext 1; Parktown & Parktown North; Parkwood & Parkwood Ext 1; Illovo & Illovo extensions 1, 3, 4, 7, 8, 9, 10, 11, 12; Greenside, Greenside East & Greenside extensions 2, 4, and 5; Birdhaven; Riviera; Killarney; Oaklands; Craighall, Craighall Park; Westcliff; Forest Town; Houghton Estate; Birnam; Rosebank; Fairway.

**Street Names:** All streets

**Start date:** 5 September 2023 at 15:00

**End date:** 6 September 2023 at 08:00

**Impact on customers:** Low pressure to no water

**Reason for disruption:** Replacement of the 800mm Stafford meter along Rand Water bulk line supplying Johannesburg Water

**Water Tankers:** Water tankers will be deployed to affected areas

### **More information can be obtained on:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

**Email:** [customerserviceemails@jwater.co.za](mailto:customerserviceemails@jwater.co.za)

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