



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
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Newtown
Johannesburg

Johannesburg Water
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www.johannesburgwater.co.za

Daily water supply system status updates: Friday, 10 February 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned Interruptions

Major burst pipe in valve chamber at corner Viscount and Republic Road, Windsor.

Please note there is an emergency shutdown due to a major burst pipe in a valve chamber at corner Viscount and Republic Road, Windsor.

Water has been isolated and the team is draining the chamber to gain access to the damaged main. The team will assess damages and source relevant materials.

Affected suburbs include parts of:

Fontainebleau, Windsor, Randpark extensions, Ferndale, Robindale, Robin Hills, and Blairgowrie.

There is no estimated time for completion at this stage.

Further updates will be provided to customers.

Planned Interruptions

Area(s) affected: Linksfield Ext.1, Sandringham, Orange Groove, Orchards, Oaklands, Highland North, Waverley, Savoy Estate, Birdford Park

Streets: All streets

Date: 15 February 2023

Time: 08:00 – 20:00

Impact: No water

Reason: Tie-in

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,

Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 076 333 5052

Email: Customer@jwater.co.za

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