



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

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www.johannesburgwater.co.za

Daily water supply system status updates: Friday, 15 September 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned shutdown

1. Johannesburg Water systems update

South Hills tower

Levels have improved and the tower is now supplying normally. However, low pressure to no water is expected on some areas. Johannesburg Water teams will continue to flush the lines of air.

Commando System

- Brixton reservoir: Critically low due to low supply and high demand, and the outlet remains 50% open. Poor pressure to no water is expected in high-lying areas.

- Brixton tower: Critically low due to the low water levels at the Brixton reservoir. Poor pressure to no water is expected in high-lying areas. Pumping will resume once the Brixton reservoir levels improve.

- Hursthill 1 reservoir: Critically low, despite attempts to augment the supply. Low pressure to no water is expected in the supply zone. Customers in low-lying areas are urged to reduce consumption to help build capacity.

- Hursthill 2 reservoir: Critically low due to low supply and high demand. Poor pressure is expected in high-lying areas. The outlet will be closed between 21:00 on Friday, 15 September, and will be opened at 04:00 on Saturday, 16 September.

- Crosby reservoir: Critically low due to poor supply and high demand. Poor pressure to no water is expected in certain areas of the supply zone.

Parktown reservoir 2

Critically low due to low supply and high demand that occurred during the day. Low pressure is expected in high-lying areas.

Eagles Nest reservoir

Remains critically low due to poor supply and high demand. Customers in this supply zone should expect low water pressure. Customers are requested to reduce consumption to help build capacity.

Jabulani reservoir

Water levels have improved, and the reservoir is supplying normally. Johannesburg Water continues to monitor the situation. Customers are still urged to reduce consumption to assist in building capacity.

Directors:

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Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

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Dunkeld reservoir

The reservoir is on bypass mode due to low levels at Parktown reservoir 2, as well as for maintenance purposes. Poor pressure is expected in high-lying areas.

Linden tower

Empty due to high demand. Recovery is expected to take place overnight.

Midrand systems update

Johannesburg Water is aware of the water outage affecting parts of Midrand. This is due some of the entity's systems having low water supply.

Grand Central reservoir

Critical low due to poor supply and high demand, supplying normal but low pressure maybe experienced in high lying areas.

Grand Central tower

The tower is empty due to the low water levels in the reservoir. Pumping in the tower will resume once the reservoir recovers. No water expected in the tower zone.

East Rand reservoir 1 and 2

The reservoirs are critically low due to poor water supply and high demand. Although supply is normal, low water pressure is expected in high-lying areas.

East Rand tower

Supply is normal but will be affected by the low levels in the reservoirs. Recovery of these systems is expected overnight. Johannesburg Water is monitoring the situation.

President Park reservoir and tower

Critically low due to poor supply and high demand. Low pressure to no water is expected in the supply zone. The tower is empty and on bypass. Low pressure to no water is also expected in the supply zone.

Alternative water supply will be arranged for the affected customers and will be placed at strategic locations.

2. Area(s) affected: Auckland Park, Richmond, Cottesloe and Sunnyside

Street name(s): University Road, corner Ditton Road

Date: 15 September 2023

Time: 10:30 – 17:00

Impact on customers: No water

Reason for interruption: Repairing major burst on 100mm water main

Location of water tankers: Not applicable

3. Suburbs affected: Emdeni, Zola, Jabulani, Naledi, Dobsonville extensions 2 and 3, and Dobsonville Gardens

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Street names: All streets

Date: 15 September 2023

Time: 08:00 - 20:00

Reason for interruption: Testing of the bypass line to the Zondi reservoir in preparation for reservoir cleaning and maintenance

Impact on customers: During the maintenance of the reservoir, customers will have water. However, in the event that the cleaning does not go as planned, customers might experience low pressure to no water. If the dummy run is successful, the maintenance work (reservoir washing) will commence immediately.

Alternative water supply: In the event that the maintenance work does not go as planned, roaming water tankers will be provided.

4. Area(s) affected: Woodmead Retail Park

Street name(s): All streets

Date: 21 September 2023

Time: 07:00 – 21:00

Impact on customers: No water

Reason for interruption: Tie-in of a new pipe

Location of water tankers: Further details to be provided

5. Area(s) affected: Waverly

Street name(s): Bruce Street, Wallace Street, Burn Street

Date: 27 September 2023

Time: 07:00 – 18:00

Impact on customers: No water

Reason for interruption: Tie-in of a new pipe

Location of water tankers: Further details to be provided

Planned interruption

Suburbs Affected: Craighall, Craighall Park, Parkhurst, parts of Parktown North, parts of Hyde Park, Hurlingham, Hurlingham Gardens, and Dunkeld West.

Street Names: All streets

Start date: 12 September 2023 at 08:00

End date: 22 September 2023 at 15:00

Impact on customers: Possible low pressure to no water. However, no impact is expected.

Reason for disruption: Draining of Dunkeld reservoir for consultants' inspection and reservoir washing.

For more information and logging calls:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

Email: customerserviceemails@jwater.co.za

Website: www.johannesburgwater.co.za

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