



a world class African city



## City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
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[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

### **Daily water supply system status updates: Friday, 18 August 2023 (Morning)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

#### **Unplanned interruption**

##### **1. Bryanston: burst pipe at corner Bruton Road and William Nicol Drive**

Johannesburg Water technical teams are attending to a burst pipe at corner Bruton Road and William Nicol Drive. As a result, parts of Bryanston are without water. Materials for repairs are being sourced. Further updates will be provided to customers.

##### **2. Update: Craigavon water outage**

Johannesburg Water technical teams have completed repairs and water has been opened. Some customers will receive water while others will still experience low water pressure, especially in high-lying areas.

#### **Planned interruptions**

##### **1. Area affected: Lenasia South**

**Suburbs affected:** Lenasia, Lenasia South, Anchorville, Lehae, Zakariyya Park, Vlakfontein, Finetown and Ennerdale South, including extensions

**Street names:** All streets

**Date:** 21 August 2023

**Time:** 08:00 – 18:00

**Impact on customers:** No water

**Reason for interruption:** Maintenance work required on the bulk pipeline to ensure improved water supply

**Location of water tankers:** Water tankers will be provided if the shutdown exceeds 24 hours

##### **2. Suburbs affected: Bergbron, Florida Glen, Quellerina and Whiteridge**

**Street names:** All streets

**Start date and time:** 22 August 2023 at 08:00

**End date and time:** 23 August 2023 at 12:00

**Impact on customers:** During the dummy run, customers will have water. However, in the event that the dummy run does not go as planned, customers might experience low pressure to no water.

**Reason for interruption:** Dummy run in preparation for tower maintenance

**Location of water tankers:** Not applicable

#### **Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs  
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

**More information can be obtained on:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

Customer service inquiries:

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

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