

## **Daily water supply system status updates: Friday, 2 June 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned interruptions**

#### **1. Cleaning of Hursthill Reservoir 2 underway**

The cleaning of Johannesburg Water's Hursthill Reservoir 2 is underway and has resulted in no water in parts of the reservoir zone, particularly affecting customers in Auckland Park, Melville and Parktown West. While it is shut down, residents have been receiving water through its bypass system. However, water supply from Rand Water has reduced, and Johannesburg Water teams are currently liaising with the bulk supplier to determine the cause of the low supply.

Meanwhile, the cleaning will be completed by Tuesday, 6 June, and the reservoir will be operational again on Wednesday, 7 June 2023. At this stage the reservoir remains on bypass mode. Customers in high-lying areas are impacted by low pressure or no water. Stationary tankers are being filled at various critical sites. Further updates will be provided to customers.

There are stationary tankers in the following areas:  
Corner Main and 1st Avenue (Melville Shell garage)  
Corner 7th Street and 3rd Ave (Melville Restaurant)

#### **2. Major burst: Bryanston**

There is a massive burst at Pikitup Bryanston dumpsite. A team has been dispatched to attend to repairs. Affected areas include Hobart Road, Ballyclare Drive and Arklow Road.

#### **3. Major burst at corner Baker Street and Oxford Road, Rosebank**

There is a major burst pipe at the corner of Baker Street and Oxford Road, Rosebank. A team is on site conducting repairs. Affected areas include parts of Saxonwold, Dunkeld, Hyde Park, Melrose, Illovo, Parktown North, Melrose North, Riviera, Killarney, Parkview, Oaklands, Greenside, Houghton Estate, Westcliff, Parkwood, Forest hill and Birdhaven.

### **Planned interruptions**

#### **Rand Water Meter Replacement Programme**

##### **1. District: Waterval**

###### **Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



#### City of Johannesburg

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**Meter name:** Horison North

**Start date:** 2 June 2023 at 19:00

**End date:** 3 June 2023 at 05:00

**Impact:** No water

**Reason:** Replacement of malfunctioning meter by Rand Water

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

**More information can be obtained on:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

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