



a world class African city

City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall 65 Ntemi Piliso Street PO Box 61542 Newtown Johannesburg

Johannesburg Water Marshalltown

Tel +27(0) 11 688 1400 Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Friday, 2 June 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Hursthill reservoir 2 shutdown: No water in parts of reservoir zone

Johannesburg Water customers in Auckland Park, Melville and Parktown West are affected by the shutdown, which has caused a water outage. The cleaning of Hursthill reservoir 2 is underway and will be completed by 6 June 2023. The reservoir will be commissioned on 7 June 2023. At this stage the reservoir is on bypass. Customers in high-lying areas are impacted by low pressure or no water. Arrangements are being made for alternative water supply to affected areas. Further updates will be provided to customers. Johannesburg Water apologises for the inconvenience caused.

Planned interruptions

Rand Water Meter Replacement Programme

1. **District**: Waterval

Meter name: Horison North

Start date: 2 June 2023 at 19:00 End date: 3 June 2023 at 05:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

More information can be obtained on:

Twitter: @JHBWater / Facebook: Johannesburg Water

Website: https://www.johannesburgwater.co.za

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director), Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary), Johannesburg Water SOC Ltd Registration Number: 2000/029271/30