

Daily water supply system status updates: Friday, 20 January 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned Interruptions

1. Emergency shutdown: Investigation of low flow at Honeydew reservoir

Johannesburg Water wishes to inform residents in the Honeydew reservoir zone of the emergency shutdown commencing at 10:00 on 20 January 2023. The specialist electromechanical team will isolate the inlet of the reservoir and inspect the relevant valves to identify the cause of low flow into the system.

Honeydew reservoir is currently at critically low levels. During the outage, customers in the reservoir zone will experience no water/ poor pressure.

Affected areas include parts of:

Zandspruit, Cosmo City, Sonnedal, Northriding, Hoogland, Sundowner, Northgate, Boundary Park, Laserpark, Honeypark, Randparkrif, Bromhof, Northwold, Olivedale, Boskruin, Sharonlea, Kyasands, Noordhang, Kelland, Honeydew Manor, Golden Harvest and Honeydew

The estimated completion time is 20:00 this evening.

Further updates will be provided to customers.

2. Suburbs affected: Melrose; Saxonwold, Killarney, Dunkeld, Parktown North, Parkwood, Rosebank, part of Houghton Estate, forest town, Parkview, Birdhaven, Riviera, Melrose North, Melrose Estate,

Date: 26 January 2023

Time: 08:00 – 21:00

Impact: No water

Reason: Tie-in

Planned Interruptions

Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,
Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



City of Johannesburg

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1. Suburbs Affected: Jabulani; Jabavu; Central; White City; Moroka; Moletsane; Tladi; Phiri; Senoane; Zola south; Dhlamini; Mofolo South; Mofolo Central

Date & Time: 26 January 2023 at 16:00 – 27 January 2023 at 08:00

Impact: No water

Reason: Repair of leak on 250mm Pipe and Reservoir Drop Test

Residents are again requested to observe level-1 water restrictions implemented from 1 September to 31 March, which prohibits the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 076 333 5052

Email: Customer@jwater.co.za

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