



## City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
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Tel +27(0) 11 688 1400  
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[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

### **Daily water supply system status updates: Friday, 21 April 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

#### **Unplanned interruptions**

##### **1. Major burst: Tourmaline Road, Sundowner**

Johannesburg Water is aware of the major burst on Tourmaline Road, Sundowner impacting on high-lying streets such as Calcium Crescent, Honeydew Road West, Kalsedoon Street, and Tourmaline Street. Water will be isolated tomorrow morning to allow for the team to excavate and expose the damaged main. Relevant materials will be sourced for repairs thereafter. Further updates will be provided to customers.

##### **2. Alexandra tie-in**

Please note that valves are opened to 50% capacity. We are flushing out the system and opening water slowly due to the type of tie-in that was done. We apologise for the inconvenience caused.

##### **3. Brixton reservoir and tower**

Johannesburg Water wishes to inform residents in the Brixton reservoir zone that the technical fault at Crosby pumpstation has been resolved. Both the tower and reservoir systems are recovering, however full restoration may take some time as the affected systems were critically low. Customers in high-lying areas may be affected by low pressure or no water as water levels steadily improve. Johannesburg Water thanks customers for their patience and understanding.

##### **4. Emergency shutdown: Major burst Industria West**

The team completed repairs at corner Wright Street and Noble Road, Industria West late last night. Valves were opened to restore water to affected areas. Johannesburg Water apologises

#### Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

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to customers for the inconvenience caused. Affected areas include parts of Industria West, Newclare, Bosmont, Riverlea ext2, Croesus, and Langlaagte.

**5. Suburb affected:** Alexandra

**Street names:** 3<sup>rd</sup> Avenue to 13<sup>th</sup> Avenue between Florence Mophosho and Roosevelt streets

**Date:** 24 April 2023

**Time:** 07:00 – 19:00

**Impact:** No water

**Reason:** Tie-in of new 110mm pipe to existing 250mm mainline

**6. Suburbs affected:** Zondi reservoir and Dobsonville tower

**Street names:** The whole of Dobsonville and Messi Park

**Start date and time:** 2 May 2023 at 20:00

**End date and time:** 3 May 2023 at 07:00

**Impact:** No water

**Reason:** Repairing a water leak on a 400mm AC pipeline

**Planned interruptions**

**1. Suburbs affected:** Parts of Greenstone Hill; Modderfontein; Lakeside; Thornhill

**Start date and time:** 18 April 2023

**End date and time:** 26 April 2023

**Impact:** Possible poor pressure/no water; however, no impact is expected.

**Reason:** Dummy-run in preparation for consultants' inspection of the Modderhill reservoir

**2. Suburbs affected:** Ormonde Ext 50 and Theta

**Street names:** Booyens Reserve Road, Schonland Street, Amethyst Road, Modulus Road and Crownwood Road

**Date:** 25 April 2023

**Directors:**

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**Time:** 08:00 – 17:00

**Impact:** No water

**Reason:** Tie in of new 110mm diameter water pipeline into 160mm diameter existing water pipeline

- 3. Suburbs affected:** Jabulani, Moletsane, Jabulani Mall, Jabulani Flats, Bheki Mlangeni Hospital, Jabulani Hostel

**Date:** 2 May 2023

**Time:** 08:00 – 18:00

**Impact:** No water

**Reason:** 450mm pipe tie-in

- 4. Suburbs affected:** Berea, Yeoville, Bellevue, Cyrildene, Observatory, Doornfontein Parktown, Hillbrow and Braamfontein

**Date:** 2 May 2023

**Time:** 17:00 – 00:00

**Impact:** No water

**Reason:** Reservoir 3 internal structural assessment

- 5. Suburbs affected:** Robindale Ext 1 corner Gondola/Jeeves, Malibongwe/Cloverly, Bellairs/Cloverly, Truman/Gaiety, Maria, MacArthur/Cottage, Armitage/Cloverly, Jeeves/Cloverly, Truman/MacArthur, Gondola/Roosevelt, MacArthur/Roosevelt, Bellairs/Joana, Joana/Armitage in Robindale Ext1 9 Current Project in Phases 2)

**Date:** 3 May 2023

**Time:** 08:00 – 18:00

**Impact:** No water

**Reason:** Capping of 160mm pipe to do decommission at Cloverly

- 6. Suburbs affected:** Kyalami Ridge Ext 8 (Kyalami Corner Shopping Centre)

**Street names:** Begonia Road

**Date:** 4 May 2023

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**Time:** 09:00 – 16:00

**Impact:** Low pressure to no water

**Reason:** Tie-in of new water infrastructure

**Location of alternative water supply:** Kyalami corner shopping centre

### **7. Rand Water 39-hour planned shutdown impacting Winchester Hills and surrounding areas**

Johannesburg Water wishes to inform residents of the planned Rand Water Shutdown taking place from 11 to 13 May 2023

**Suburbs affected:** Winchester Hills, Gillview, Mondeor, Suiderood and Glenanda

**Start date and time:** 11 May 2023 at 18:00

**End date:** 13 May 2023 at 09:00

**Impact:** No water

**Reason:** Completion of tie-in of the newly replaced section of the G20 pipeline to the existing pipeline

**Water tankers:** Alternate water supply is being arranged for the affected area. Further updates will be provided to residents.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

### **More information can be obtained on:**

**Twitter:** @JHBWater

**Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

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