

Daily water supply system status updates: Friday, 23 June 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Reduced bulk supply impacting various towers and reservoirs

The bulk supplier, Rand Water, experienced technical challenges on Thursday afternoon for approximately two hours at the Vereeniging Purification works. This resulted in a reduction of water supply by 30% to the Eikenhof pump station. The delayed impact thereof may be noted in a reduction of water supply to various Johannesburg Water reservoirs and towers.

We are monitoring the following systems:

1. Roodepoort/ Randburg systems, including direct feeds
2. Commando meter (which includes the Hursthill, Brixton and Crosby systems)

Further updates will be provided.

2. Area(s) affected: Blackheath, Linden, Pine Park, Roosevelt Park, Montgomery Park, Pieneef Park, Aldara Park, Montruox, Risidale, and Northcliff.

Street name(s): Danie Crescent, Beyers Naudé Drive, Verdi Avenue, Vincent Road

Start date: 23 June 2023

Time: 10:00 – 17:00

Impact on customers: No water

Reason for interruption: Repairing of a burst 375mm water pipe

Planned interruptions

3. Area(s) affected: Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainebleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

Street name(s): All streets

Start date: 27 June 2023 at 21:00

End date: 28 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Location of water tankers: List of tank sites to be advised.

4. Rand Water planned maintenance at Daleside pump station to impact Ennerdale meter

There will be a planned Rand Water shutdown on Friday, 30 June 2023 from 09:00 to 17:00. The bulk water supplier will be conducting maintenance at Daleside pump station. It is estimated that optimal recovery of the systems may take approximately five days.

Affected areas include

Orange Farm High Level Reservoir: Drieziek, Lakeside, Orange Farm and Stretford.
Ennerdale/ Lawley Reservoir: Ennerdale South, Ennerdale Exts, Finetown, Grasmere, Mid-Ennerdale, Lawley Exts and Lawley Estate.

Customers in the affected areas may experience low pressure to no water during the period.

Alternative water supply will be arranged for critical customers such as clinics and hospitals. Further updates will be provided.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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