



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntshavheni Street
Newtown
Johannesburg

Johannesburg Water
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www.johannesburgwater.co.za

Daily water supply system status updates: Friday, 24 March 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Johannesburg Water Customer Notice: Major burst at Witkoppen Road, corner William Nicol Drive: Major area outage.

The team will be isolating water to continue with repairs on the burst at Witkoppen Road, corner William Nicol Drive.

The scope of work is as follows:

- Isolation of water
- Widening of excavation at the site, including the removal of a large slab of concrete covering the affected pipeline.
- Repairs to the pipeline

Affected areas include parts of:

Douglasdale, Fourways, Magaliesig, Witkoppen, Maroeladal, Fourways Gardens, Craigavon, Kengies, Dainfern, Lonehill, Beverly, Paulshof, Pineslopes, Magaliesig View and Noscot.

There is no estimated completion time at this stage.

Further updates will be provided to customers.

Johannesburg Water apologises to customers for the inconvenience caused.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30

Planned interruptions

- 1. Areas Affected:** Vorna Valley (all extensions), Jukskei view Ext 39,40, 41, 42, 106, 95, 94, 87, 124, 125, 86, 89,88, 90, 85, 87,89, 90, 130,117, 122, 130, 52, 72, 83, 56, 57, 123, 122, 58. Erand gardens (all extensions) Kyalami Gardens (all extensions) Crowthorne (all extensions), Barbeque downs (all extensions), Beaulieu (all extensions) Willowway (all extensions) Glenferness (all extensions) Halfway Gardens (all extensions) Noordwyk (all extensions) Carlswald Estate (all extensions) Waterval (all extensions)

Street Names: all Streets, Avenues, Roads, Drives etc to South- West of N1 Highway

Date: 28 March 2023

Time: 00h00 – 03h00

Impact: No water

Reason: Water drop-down test - reservoirs and towers

- 2. Areas Affected:** Ebony Park (all extensions) Kaalfontein (all extensions) Ivory Park (all extensions) Rabie Ridge (all extensions)

Street Names: all Streets, Avenues, Roads, Drives in Ebony Park, Kaalfontein and Ivory Park

Date: 30 March 2023

Time: 08:00 – 16:00

Impact: No water

Reason: RW Inlet Meter Replacement – President Park

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Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 076 333 5052

Email: Customer@jwater.co.za

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