



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
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Newtown
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Johannesburg Water
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www.johannesburgwater.co.za

Daily water supply system status updates: Friday, 25 August 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruption

1. Suburbs affected: Kensington, Bruma, Malvern, and neighbouring suburbs

Street names: All streets

Start date and time: 22 August 2023 at 07:00

End date and time: 25 August 2023 at 18:00

Reason for interruption: Maintenance of Alexander Park reservoir

Impact on customers: During the maintenance of the reservoir, customers will have water. However, in the event that the cleaning does not go as planned, customers might experience low pressure to no water.

Alternative water supply: In the case of a prolonged water outage, arrangements will be made for alternative water supply.

Planned interruptions

1. Suburbs affected: Bergbron, Florida Glen, Quellerina, Whiteridge

Street names: All streets

Start date and time: 28 August 2023 at 08:00

End date and time: 29 August 2023 at 10:00

Impact on customers: During the dummy run, customers will have water. However, in the event that the dummy run does not go as planned, customers might experience low pressure to no water.

Reason for interruption: Dummy run in preparation for tower maintenance

2. Suburbs Affected: Honeydew Manor, Eagle Canyon

Street Names: Corner Plantation and Forest Avenues

Date: 30 August 2023

Time: 08:30 - 18:00

Impact on customers: No water

Reason for disruption: Tie-in of a new pipe

Water Tankers: Water tankers will be placed at corner Plantation and Forrest Avenues; and corner Forest Oaks and Murfield Avenues in Honeydew (Eagle Canyon Estate)

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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3. Suburbs Affected: Jukskei Heights Ext 3, Jukskei View Ext 18, 19, 37, 38, 43, 44, 45, 50, 51, 55 and 107

Street Names: Waterfall Drive, Appaloosa Dr, Waterfall Hills Lane, Polofields Dr, Country Estate Dr, Augrabies Falls Boulevard, Kalambo Falls Ave, Ruacana Falls, Kalandula Falls, Howick Falls, Victoria Falls, Howick Falls, Tugela Falls, Mangeni Falls, Bingini Crescent, Woodmead Dr, Polo fields Dr, Ibis Drive, Jacana Drive, Stilt Drive, Plover Drive, Egret Dr, Heron Dr, Cormorant Dr, Teal Dr, Spoonbill Drive.

Date: 5 September 2023

Time: 09:00 - 21:00

Impact on customers: Low pressure to no water

Reason for disruption: Relocation and tie-in of a new infrastructure

Water Tankers: Water tankers will be placed at corner Waterfall and Polo Fields Drives

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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