



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
Fax +27(0) 11 688 1528

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

## **Daily water supply system status updates: Friday, 27 January 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned Interruptions**

#### **1. Tie-inn progress update: Melrose**

Melrose work was completed earlier this morning. A minor leak was identified at one of the sites, as the team was operating valves to restore water. Water has been isolated to allow the contractor to assess the cause of the leak.

##### **Affected areas include parts of:**

Saxonwold, Killarney, Dunkeld, Parktown, Parkwood, Rosebank, Houghton Estate, Forest Town, Parkview, Birdhaven, Riviera, Melrose North and Melrose Estate.

There is no estimated completion time at this stage, and Further updates will be provided to customers.

**UPDATE:** The relevant materials have been sourced, and the required work is underway. Alternate water supply is being provided through mobile tankers. There is no estimated completion time at this stage. Further updates will be provided to customers.

#### **2. Power outage at Grobler Park**

Johannesburg Water wishes to inform customers that the Witpoortjie Tower is empty due to power outages at Grobler Park. City Power technicians are working to resolve the issue.

#### **3. Progress Update on bursts in Stormill and Florida Lake.**

##### **Directors:**

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
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Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),  
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- The team is attending to a burst at 146 Shaft Road, Stormill. Water has been isolated.

The affected area is Stormill.

Due to proximity of electricity cables in the trench, the team will attend to repairs once City Power has moved the cables.

- Water has been isolated to allow for repairs at 30 Eeufees Road at Florida Lake. Excavation is in process. The affected area is Florida Lake.

There is no estimated time for completion at this stage.

#### **4. Major burst on Commissioner and Mooi streets in Johannesburg**

There is an emergency shutdown affecting parts of the Joburg CBD and Doornfontein. The relevant repairs were completed earlier this morning. Water is being restored. Johannesburg Water thanks customers for their patience and understanding.

#### **5. Infrastructure Update: Monitoring of severely strained systems**

Johannesburg Water is monitoring severely constrained reservoirs and towers. Customers can assist by using water for critical needs only at this time. The sustainability of capacity is dependent on water usage during the course of the day.

##### **1. Honeydew systems:**

Reservoir level is low but stable. The tower is stable.

##### **2. Parktown 2 reservoir:**

Reservoir levels are low.

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### 3. Helderkrui systems:

The reservoir is low.

The tower levels are stable.

### 4. Linden systems:

Linden reservoir is low but stable.

Linden tower is stable. Customers are advised to use water sparingly to sustain capacity.

### 5. Hursthill reservoirs:

Both reservoirs are critically low. Customers in higher-lying areas will experience no water/ poor pressure.

### 6. Brixton systems:

City Power mains failure earlier this morning affected supply from Crosby reservoir to Brixton reservoir. The outlet of Brixton reservoir has been isolated to build capacity and to sustain supply to the tower.

### 7. Alexander Park reservoir:

Reservoir levels remain critically low.

Further updates will be provided to customers.

## **Planned Interruptions**

**1. Suburbs Affected:** Jabulani; Jabavu; Central; White City; Moroka; Moletsane; Tladi; Phiri; Senoane; Zola south; Dhlamini; Mofolo South; Mofolo Central

**Start date:** 26 January 2023 at 16:00

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**End date:** 27 January 2023 at 08:00

**Impact:** No water

**Reason:** Repair of leak on 250mm Pipe and Reservoir Drop Test

Residents are again requested to observe level-1 water restrictions implemented from 1 September to 31 March, which prohibits the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

**Twitter:** @JHBWater

**Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

Customer service inquiries:

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 076 333 5052

**Email:** [Customer@jwater.co.za](mailto:Customer@jwater.co.za)

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