



City of Johannesburg

Johannesburg Water SOC Ltd

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www.johannesburgwater.co.za

Daily water supply system status updates: Friday, 28 April 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. UPDATE: Major burst in Oosterland Avenue, Bloubaars

Water has been isolated and the bulk main is being drained. Relevant materials are being sourced to complete repairs. **Affected areas include parts of:** Bloubaars, Johannesburg North, Cedar Lakes, Cedar Creek, Broadacres, Needwood, Kya Sands, Northridge, Chartwell, Msawawa Informal Settlement, Tirong and Farmall.

The estimated completion time 22:00. Further updates will be provided to customers during the outage. Johannesburg Water apologises for the inconvenience caused.

2. Cancelled Rand Water repairs affecting Hursthill 1 and 2 reservoir zones

Please note that Rand Water was scheduled to do repairs on Thursday, 27 April at Johannesburg Water's Hursthill 1 and 2 reservoirs as part of their malfunctioning meters replacement programme. However due to technical challenges on the system, it was cancelled. This has affected water supply to the Hursthill 1 and 2 reservoirs, and some areas are experiencing low pressure to no water. Although water supply has been restored, it does take time for the system to full recover and for water supply to be back to normal.

Suburbs affected include parts of: Hursthill, Albertville, Franklin Roosevelt Park, Westbury, Northcliff, Albertskroon, Greymont, Coronationville, Claremont, Newlands, Martindale, Triomf, Montclare, Westdene, Newclare, Delarey, Montgomery Park, Parkview, Melville, Greenside, Richmond, Parktown, Westcliff, Emmarentia, Auckland Park, Rossmore, Victory Park Estate S.H., and Parkhurst.

3. Investigation into intermittent supply in high lying areas of Sundowner and Northgate

Johannesburg Water is aware of complaints of intermittent supply in parts of Sundowner, Northgate, Northwold and surrounding areas. Rand Water and Johannesburg Water teams are working together to find the cause of the problem. Investigations are underway at Honeydew reservoir as well as inspecting PRVs in the affected areas. Alternative water supply will be provided in the following streets:

1. Tourmaline Road

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),
Johannesburg Water SOC Ltd
Registration Number: 2000/029271/30

2. Honeydew Road West at the fruit and vegetable market
3. Kalsedoon Road
4. Montrose Avenue, Northgate

4. Suburbs affected: Zondi reservoir and Dobsonville tower

Street names: The whole of Dobsonville and Messi Park

Start date and time: 2 May 2023 at 20:00

End date and time: 3 May 2023 at 07:00

Impact: No water

Reason: Repairing a water leak on a 400mm AC pipeline

Planned interruptions

1. Suburbs affected: Alexandra

Street names: 1st Avenue to 4th Avenue

Date: 2 May 2023

Time: 07:00 – 19:00

Impact: No water

Reason: Tie in of new 110mm pipe to existing 160mm mainline

2. Suburbs affected: Jabulani, Moletsane, Jabulani Mall, Jabulani Flats, Bheki Mlangeni

Hospital, Jabulani Hostel

Date: 2 May 2023

Time: 08:00 – 18:00

Impact: No water

Reason: 450mm pipe tie-in

3. Suburbs affected: Parts of Witpoortjie

Street names: Flethner Street, Barend Street, Van Lill Street, Mc Grath Avenue, and Nassau Street

Date: 2 May 2023

Time: 08:00 – 18:00

Impact: Poor pressure to no water

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Reason: Rand Water meter change

4. **Suburbs affected:** Berea, Yeoville, Bellevue, Cyrildene, Observatory, Doornfontein Parktown, Hillbrow and Braamfontein

Date: 2 May 2023

Time: 17:00 – 00:00

Impact: No water

Reason: Reservoir 3 internal structural assessment

5. **Suburbs affected:** Glenhazel

Street names: Corner Cross Road and Mansion Street

Date: 3 May 2023

Time: 08:00 – 12:00

Impact: No water

Reason: Installation of a 110mm diameter isolation valve

6. **Suburbs affected:** Robindale Ext 1 corner Gondola/Jeeves, Malibongwe/Cloverly, Bellairs/Cloverly, Truman/Gaiety, Maria, MacArthur/Cottage, Armitage/Cloverly, Jeeves/Cloverly, Truman/MacArthur, Gondola/Roosevelt, MacArthur/Roosevelt, Bellairs/Joana, Joana/Armitage in Robindale Ext1 9 Current Project in Phases 2)

Date: 3 May 2023

Time: 08:00 – 18:00

Impact: No water

Reason: Capping of 160mm pipe to do decommission at Cloverly

7. **Suburbs affected:** Alexandra

Street names: 3rd Avenue to 13th Avenue between Florence Moposho and Roosevelt streets

Date: 4 May 2023

Time: 07:00 – 19:00

Impact: No water

Reason: Tie in of new 110mm pipe to existing 250mm mainline

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8. Suburbs affected: Kyalami Ridge Ext 8 (Kyalami Corner Shopping Centre)

Street names: Begonia Road

Date: 4 May 2023

Time: 09:00 – 16:00

Impact: Low pressure to no water

Reason: Tie-in of new water infrastructure

Location of alternative water supply: Kyalami corner shopping centre

9. Rand Water 39-hour planned shutdown impacting Winchester Hills and surrounding areas

Johannesburg Water wishes to inform residents of the planned Rand Water Shutdown taking place from 11 to 13 May 2023.

Suburbs affected: Winchester Hills, Gillview, Mondeor, Suiderood and Glenanda

Start date and time: 11 May 2023 at 18:00

End date: 13 May 2023 at 09:00

Impact: No water

Reason: Completion of tie-in of the newly replaced section of the G20 pipeline to the existing pipeline

Water tankers: Alternate water supply is being arranged for the affected area. Further updates will be provided to residents.

Residents are encouraged to subscribe on our website to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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