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City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall 65 Ntemi Piliso Street PO Box 61542 Newtown Johannesburg

Johannesburg Water Marshalltown 2107

Tel +27(0) 11 688 1400 Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Friday, 28 July 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Orange Farm reservoir update

Johannesburg Water is in the process of acquiring the required special fittings for the repairs. The Ennerdale Depot team is working to find alternative measures to resolve the issue on site. Orange Farm, including all the extensions, Drieziek, Lakeside, and Stretford, which are supplied by the Orange Farm reservoir, are still affected. Johannesburg Water is providing alternative water supply through water tankers. Each affected area has two roaming tankers to service the residents.

Further updates will be provided.

2. Kaalfontein update

Johannesburg Water teams collected water from the system on Friday morning (28 July) for further testing to ensure that it was not contaminated during the repairs. Once the test results are released and the water is deemed safe for consumption, supply will be opened again. The system continues to be flushed which means the water supply will be opened; however, residents are urged not to consume the water while we await the test results.

The entity continues to provide alternative water supply through roaming and stationary tankers:

- 1. Kaalfontein: stationary tanker at David Makhubo High School
- 2. Kaalfontein: Ext 4, behind the taxi rank
- 3. Kaalfontein: Yarona Shopping Centre next to Dr Monnakgotla medical practice
- 4. Allandale: Tigerfish Street, behind Yarona Shopping Centre
- 5. Allandale Tollgate
- 6. Allandale Halfbeak Street, opposite the tollgate
- 7. Kaalfontein: Ext 4 next to St John's Church
- 8. Kaalfontein: stationary tanker in Ext 7 PomPon Street, next to Sedi-Laka Primary School
- 9. Allandale: Rose Street
- 11. Allandale: Swordtail Street

Planned interruptions

1. Suburbs affected: Witkoppen, Craigavon and parts of Kengies

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director), Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary), Johannesburg Water SOC Ltd Registration Number: 2000/029271/30





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Street names: Cedar Road, Uranium Road, Campbell Road, Willow Avenue, Poplar Avenue, Granite Road, Bushwillow Avenue, Elm Avenue, Jacaranda Avenue, Pine Avenue, Frederick Road, Lombardy Road.

Date: 1 August 2023 **Time:** 08:00 – 18:00

Impact on customers: No water

Reason for interruption: Tie-in from existing 160mm AC pipe to 110mm UPVC pipe (PRV

1 and 2)

2. Area(s) affected: Midrand

Suburbs affected: Jukskei Heights Ext 3, Jukskei View Ext 18, 19, 37, 38, 43, 44, 45, 50, 51,

55, 107

Street names: Waterfall Drive, Appaloosa Drive, Waterfall Hills Lane, Polofields Drive, Country Estate Drive, Augrabies Falls Boulevard, Kalambo Falls Avenue, Ruacana Falls, Kalandula Falls, Howick Falls, Victoria Falls, Howick Falls, Tugela Falls, Mangeni Falls, Bingini Crescent, Woodmead Drive, Polo Fields Drive, Ibis Drive, Jacana Drive, Stilt Drive, Plover Drive, Egret Drive, Heron Dr, Cormorant Dr, Teal Dr, Spoonbill Drive.

Date: 3 August 2023 **Time:** 09:00 – 23:00

Impact on customers: Low pressure to no water

Reason for interruption: Relocation and tie-in of new water infrastructure

Location of water tankers: Corner Waterfall and Polo Fields Drive (Waterfall Corner)

3. **Areas affected:** Lenasia, Lenasia South, Anchorville, Lehae, Zakariyya Park, Vlakfontein, Finetown, Ennerdale South and extensions.

Street names: All streets Date: 7 August 2023 Time: 06:00 – 18:00

Impact on customers: No water

Reason for interruption: Maintenance work required on the bulk pipeline to ensure improved

water supply

Location of water tankers: Water tankers will be provided if the shutdown exceeds 24 hours

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

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More information can be obtained on:

Twitter: @JHBWater / Facebook: Johannesburg Water

Website: https://www.johannesburgwater.co.za

<u>Customer service inquiries:</u>

24-hour Hotline: 011 688 1699/086 056 2874

SMS line: 45201

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