



Daily water supply system status updates: Friday, 28 July 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Ennerdale reservoir update

Following the isolation of the Orange Farm Reservoir on Wednesday (26 July), an unexpected overflow occurred, which prompted Johannesburg Water to request Rand Water to reduce their supply to the reservoir. This led to water supply challenges to the Ennerdale and Lawley reservoirs. Consequently, the water outage now also affects the Ennerdale, Mid-Ennerdale, Lawley, and Poortjie areas. Orange Farm, including all the extensions, Drieziek, Lakeside, and Stretford, which are supplied by the Orange Farm reservoir, are also still affected.

Technical teams from Johannesburg Water and Rand Water are diverting the water supply towards the Ennerdale reservoir while the entity sources material to repair the damaged pipe at the outlet of the Orange Farm reservoir. Roaming water tankers are being supplied by the entity and residents can contact their ward councillors for the locations of the tankers. There is no estimated time of completion for the repairs at this moment. Further updates will be provided.

2. Kaalfontein update

Water is still isolated in Kaalfontein while Johannesburg Water teams await water tests results from the laboratory. Although the burst water pipe has since been repaired, Johannesburg Water is now fixing an adjacent sewer pipe that was impacted. On Wednesday (26 July) the water in the network was isolated (closed) and tested to ensure it was not contaminated during the repairs. Once the test results are released and the water is deemed safe for consumption, supply will be opened up again.

Technical teams are flushing the pipe twice a day. A second set of water samples will be taken for testing on Friday morning (28 July). The samples are taken from different points in the reticulation system and water has to be temporarily opened for this process. However, residents are urged not to consume the water while we await the test results.

The entity continues to provide alternative water supply through roaming and stationary tankers:

1. Kaalfontein: stationary tanker at David Makhubo High School
2. Kaalfontein: Ext 4, behind the taxi rank
3. Kaalfontein: Yarona Shopping Centre next to Dr Monnakgotla medical practice
4. Allandale: Tigerfish Street, behind Yarona Shopping Centre
5. Allandale Tollgate
6. Allandale Halfbeak Street, opposite the tollgate
7. Kaalfontein: Ext 4 next to St John's Church

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



a world class African city



City of Johannesburg

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- 8. Kaalfontein: stationary tanker in ext 7 PomPon Street, next to Sedi-Laka Primary School
- 9. Allandale: Rose Street
- 11. Allandale: Swordtail Street

Planned interruptions

1. **Suburbs affected:** Witkoppen, Craigavon and parts of Kengies

Street names: Cedar Road, Uranium Road, Campbell Road, Willow Avenue, Poplar Avenue, Granite Road, Bushwillow Avenue, Elm Avenue, Jacaranda Avenue, Pine Avenue, Frederick Road, Lombardy Road.

Date: 1 August 2023

Time: 08:00 – 18:00

Impact on customers: No water

Reason for interruption: Tie-in from existing 160mm AC pipe to 110mm UPVC pipe (PRV 1 and 2)

2. **Area(s) affected:** Midrand

Suburbs affected: Jukskei Heights Ext 3, Jukskei View Ext 18, 19, 37, 38, 43, 44, 45, 50, 51, 55, 107

Street names: Waterfall Drive, Appaloosa Drive, Waterfall Hills Lane, Polofields Drive, Country Estate Drive, Augrabies Falls Boulevard, Kalambo Falls Avenue, Ruacana Falls, Kalandula Falls, Howick Falls, Victoria Falls, Howick Falls, Tugela Falls, Mangeni Falls, Bingini Crescent, Woodmead Drive, Polo Fields Drive, Ibis Drive, Jacana Drive, Stilt Drive, Plover Drive, Egret Drive, Heron Dr, Cormorant Dr, Teal Dr, Spoonbill Drive.

Date: 3 August 2023

Time: 09:00 – 23:00

Impact on customers: Low pressure to no water

Reason for interruption: Relocation and tie-in of new water infrastructure

Location of water tankers: Corner Waterfall and Polo Fields Drive (Waterfall Corner)

3. **Areas affected:** Lenasia, Lenasia South, Anchorville, Lehae, Zakariyya Park, Vlakfontein, Finetown, Ennerdale South and extensions.

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Street names: All streets

Date: 7 August 2023

Time: 06:00 – 18:00

Impact on customers: No water

Reason for interruption: Maintenance work required on the bulk pipeline to ensure improved water supply

Location of water tankers: Water tankers will be provided if the shutdown exceeds 24 hours

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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