

Daily water supply system status updates: Friday, 3 March 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Johannesburg Water Customer Notice: No water in the South Hills Tower zone

The South Hills tower is empty due to no supply from Rand Water. This affected the recovery of the system, and Rand Water technicians are looking into the matter.

Affected areas include:

Risana, Linmeyer, South Hills, Tulisa Park.

Further updates will be provided to customers

Johannesburg Water apologises to customers for the inconvenience caused.

2. Johannesburg Water Customer Notice: Major burst on trunk main at Tana Road and corner Nanyuki Road, Sunninghill

Water has been isolated to allow the network to drain. The specialist welding team has been arranged to complete repairs at corner Tana Road and Nanyuki Road later this afternoon.

Affected areas include:

Sunninghill, Gallo Manor, Rivonia, Woodmead, Morningside, Edenburg and Waterfall.

Johannesburg Water thanks customers for their patience and understanding.

Planned interruptions

1. Areas affected: Kew, The Gardens, Rembrandt Park, River Park, Glenhazel, Sandringham, Silver Mond, Lombardy East and West, Bramley, Bramley View, Wynberg, Athol Hurst and Alexandra.

Date: 07 March 2023

Time: 08:00 -17:00

Impact: No water

Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,

Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Reason: Bulk line valve installation

2. Areas affected: Naledi Ext.2 and Protea North

Date: 9 March 2023

Time: 07:00 - 16:00

Impact: No water

Reason: Chamber Fittings Configurations Retrofitting

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 076 333 5052

Email: Customer@jwater.co.za

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