



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
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Tel +27(0) 11 688 1400
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www.johannesburgwater.co.za

Daily water supply system status updates: Friday, 4 August 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruption

1. Major burst on a 150mm pipe in Greenside

Johannesburg Water's operations team is attending to a major burst pipe at corner Sabie Road and Barry Hertzog Avenue in Greenside, Randburg. This will affect water supply in Greenside and Emmarentia. Customers may be affected by low pressure to no water. There is currently no estimated time of completion. Further updates will be provided to residents.

2. Orange Farm update

Repairs are ongoing and there is currently no estimated time for completion. Johannesburg Water teams are working around the clock to resolve the issue. The entity continues to provide alternative water supply for residents through roaming and stationary tankers.

3. City Power outage impacts Johannesburg Water's Witpoortjie pump station and tower

Johannesburg Water's Witpoortjie pump station and tower have been affected by load shedding and a subsequent City Power outage on Friday, 4 August. This has affected pumping as the area is now experiencing power failure. Johannesburg Water's operations team is engaging City Power on the matter.

The Witpoortjie tower zone is currently empty. This has resulted in no water in parts of Witpoortjie, Groblerspark and parts of Princess. There is no estimated time of recovery at this stage. Further updates will be provided to customers.

Johannesburg Water has arranged alternative water supply through roaming trucks and stationary tanks:

1. Princess Clinic
2. Princess High School
3. Hoërskool Die Adelaar
4. Pick n Pay Shopping Centre
5. Witpoortjie Recreation Centre (near the tower)
6. Garage on Generaal Pienaar Avenue

4. Rand Water emergency repairs on the B1 pipeline

There are Rand Water emergency repairs on the B1 pipeline, which supplies water to Zwartkopjes Booster station. Repairs are underway and expected to be completed on 5 August 2023 at 01:00. Johannesburg Water is monitoring impacted systems as supply from Rand Water has been reduced.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

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The following reservoirs, towers and pump stations will be affected:

Forest Hill Tower zone:

Oakdene, parts of Rosettenville, Kenilworth, The Hill, Towerby, Linmeyer, Southdale, Forest Hill, Townsview, Robertsham, Gillview, Winchester Hills, Chrisville, Turf Club, Glenanda, Turffontein and Klipriviersberg Estate.

Yeoville Reservoir zone:

Hillbrow, Parktown, Spes Bona, Linksfield, Observatory, Jeppestown, Bruma, De Wetshof, Cyrildene, Forest Town, Fellside, Highlands, Kensington, Fairwood, Bezuidenhout Valley, New Doornfontein, Bertram, Lorentzville, Judith's Paarl, Troyeville, Vrededorp, Cottesloe, Doornfontein, Berea, Yeoville, Killarney, Orange Grove, Westcliff, and Constitution Hill.

Berea Reservoir zone:

De Wetshof, Observatory, Bruma, Cyrildene, Bezuidenhout Valley, Bertrams, Lorentzville, Judith's Paarl and Troyeville.

Parktown 1 Reservoir zone:

Victoria, Linksfield, Glenhazel, Linksfield North, Rouxville, Highlands North, Sandringham, Fairmount, Glensan, Dunhill, Raumarais Park, Fairmount ridge, Gresswold, Fellside, Bramley, Bramley Park, Orange Grove, Oaklands, Orchards, Sydenham, Norwood, Waverly, Savoy Estate and Kew.

Parktown 2 Reservoir zone:

Saxonwold, Hyde Park, Dunkeld, Park view, Parktown North, Greenside, Riviera, Melrose, Oaklands, Orchards, Houghton Estate, Parkwood, Norwood, Fairwood, Highlands North, Kew, The Gardens, Illovo, Killarney, Westcliff, Rosebank, and Fairway.

Direct Feeds affected:

Hector Norris pump station:
Johannesburg Central Business District (CBD)

Turf Club Direct feed:

Turffontein Racecourse

Dunkeld Reservoir zone:

Hyde Park, Craighall, Parkwood, Dunkeld West, Parkhurst, Hurlingham, Greenside, Victory Park, Parktown North and Blairgowrie

Yeoville Pump Station zone:

Hillbrow, Berea, Yeoville and parts of Bezuidenhout Valley

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Planned interruptions

1. **Areas affected:** Lenasia, Lenasia South, Anchorville, Lehae, Zakariyya Park, Vlakfontein, Finetown, Ennerdale South and extensions.

Street names: All streets

Date: 7 August 2023

Time: 06:00 – 18:00

Impact on customers: No water

Reason for interruption: Maintenance work required on the bulk pipeline to ensure improved water supply

Location of water tankers: Water tankers will be provided if the shutdown exceeds 24 hours

2. Rand Water planned maintenance on 9 August to impact Soweto

There is a planned Rand Water shutdown that will take place for 17 hours from 07:00 to midnight on Wednesday, 9 August 2023. The shutdown will impact various areas around Soweto. The purpose of the planned maintenance is for Rand Water to repair leaking bypass pipelines, as well as valves on the F33, F40 and F44.

Supply to the Chiawelo and Doornkop West reservoirs will be affected, as well as the direct feeds to the Tshepiso and Chiawelo regions. As a result, customers in these reservoir zones and direct feed supply areas will be affected by low pressure to no water.

Customers are encouraged to store sufficient water, at least two days before the outage (Monday, 7 August). Johannesburg Water also urges customers to use water sparingly during the shutdown.

Direct feed areas include:

- All Tshepiso (phases one to seven)
- All Ebunandini Informal Settlement
- All Slovo Village
- All Slovo Informal Settlement
- All Slovo compound
- Leratong Village

Areas fed by the Chiawelo reservoir include:

Lone Hill Ext 68, Chiawelo, Chiawelo Ext 4, Chiawelo Ext 1, Klipriviersoog Ext 1, Klipriviersoog Estate, Dhlamini Ext 1, Dhlamini, Protea Glen Ext 1, Protea Glen Ext 4, Chiawelo Ext 5, Protea Gardens, Protea South Ext 1, Chiawelo Ext 2, Protea North Ext 9, Mapetla Ext 1, Protea North, Protea, Chiawelo Ext 3, Protea North Ext 1, Protea Glen Ext 8, and Protea Glen Ext 9.

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Areas fed by the Doornkop reservoir include:

Thulani, Thulani Ext 1, Thulani Ext 2, Lufhereng Ext 1, Dobsonville Ext 9, Doornkop Ext 3, Protea City, Protea Glen Ext 1, Protea Glen Ext 2, Protea Glen Ext 4, Doornkop, Doornkop Ext 1, Dobsonville Gardens, Doornkop Ext 2, Protea Glen, Protea Glen Ext 7, Protea Glen Ext 8, Lufhereng, and Protea Glen Ext 3.

Recovery may take up to 48 hours after the completion of the maintenance work. Alternative water supply will be arranged, and the location of the water tankers will be communicated in due course. Further updates will be provided to customers.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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