



a world class African city



## City of Johannesburg

Johannesburg Water SOC Ltd

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[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

### **Daily water supply system status updates: Friday, 4 August 2023 (Morning)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

#### **Unplanned interruption**

##### **1. Major burst on a 150mm pipe in Greenside**

Johannesburg Water's operations team is attending to a major burst pipe at corner Sabie Road and Barry Hertzog Avenue in Greenside, Randburg. This will affect water supply in Greenside and Emmarentia. Customers may be affected by low pressure to no water. There is currently no estimated time of completion. Further updates will be provided to residents.

##### **2. Orange Farm update**

Repairs are ongoing and there is currently no estimated time for completion. Johannesburg Water teams are working around the clock to resolve the issue. The entity continues to provide alternative water supply for residents through roaming and stationary tankers.

#### **Planned interruptions**

1. **Areas affected:** Lenasia, Lenasia South, Anchorville, Lehae, Zakariyya Park, Vlakfontein, Finetown, Ennerdale South and extensions.

**Street names:** All streets

**Date:** 7 August 2023

**Time:** 06:00 – 18:00

**Impact on customers:** No water

**Reason for interruption:** Maintenance work required on the bulk pipeline to ensure improved water supply

**Location of water tankers:** Water tankers will be provided if the shutdown exceeds 24 hours

##### **2. Rand Water planned maintenance on 9 August to impact Soweto**

There is a planned Rand Water shutdown that will take place for 17 hours from 07:00 to midnight on Wednesday, 9 August 2023. The shutdown will impact various areas around Soweto. The purpose of the planned maintenance is for Rand Water to repair leaking bypass pipelines, as well as valves on the F33, F40 and F44.

Supply to the Chiawelo and Doornkop West reservoirs will be affected, as well as the direct feeds to the Tshepiso and Chiawelo regions. As a result, customers in these reservoir zones and direct feed supply areas will be affected by low pressure to no water.

#### **Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs  
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Customers are encouraged to store sufficient water, at least two days before the outage (Monday, 7 August). Johannesburg Water also urges customers to use water sparingly during the shutdown.

### Direct feed areas include:

- All Tshepisong (phases one to seven)
- All Ebumnandini Informal Settlement
- All Slovoville Village
- All Slovoville Informal Settlement
- All Slovoville compound
- Leratong Village

### Areas fed by the Chiawelo reservoir include:

Lone Hill Ext 68, Chiawelo, Chiawelo Ext 4, Chiawelo Ext 1, Klipriviersoog Ext 1, Klipriviersoog Estate, Dhlamini Ext 1, Dhlamini, Protea Glen Ext 1, Protea Glen Ext 4, Chiawelo Ext 5, Protea Gardens, Protea South Ext 1, Chiawelo Ext 2, Protea North Ext 9, Mapetla Ext 1, Protea North, Protea, Chiawelo Ext 3, Protea North Ext 1, Protea Glen Ext 8, and Protea Glen Ext 9.

### Areas fed by the Doornkop reservoir include:

Thulani, Thulani Ext 1, Thulani Ext 2, Lufhereng Ext 1, Dobsonville Ext 9, Doornkop Ext 3, Protea City, Protea Glen Ext 1, Protea Glen Ext 2, Protea Glen Ext 4, Doornkop, Doornkop Ext 1, Dobsonville Gardens, Doornkop Ext 2, Protea Glen, Protea Glen Ext 7, Protea Glen Ext 8, Lufhereng, and Protea Glen Ext 3.

Recovery may take up to 48 hours after the completion of the maintenance work. Alternative water supply will be arranged, and the location of the water tankers will be communicated in due course. Further updates will be provided to customers.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

### More information can be obtained on:

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

### Customer service inquiries:

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

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