

Daily water supply system status updates: Friday, 5 May 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruption

1. Updates major bursts Bromhof, Lanseria and Northwold

Johannesburg Water apologises to customers in parts Bromhof, Lanseria, and Northwold who are impacted by no water. Teams have been dispatched to attend to repairs. The affected streets include:

- Kelly and Buiten avenues, Bromhof
- Ashanti Street, Lanseria
- Roxie Road, Northwold

2. Update on Yeoville pump station

The technical issue at Yeoville Pump Station continues to impact water supply to parts of Braamfontein, Yeoville, Berea and Hillbrow. Customers in the pump station zone, especially in high-rise buildings, are impacted by no water.

Specialist technical service providers have been arranged for further assessment. Eight mobile water tankers have been supplied to service affected areas in the Yeoville Pumpstation zone. Further updates will be provided. Johannesburg Water apologises for the inconvenience caused.

Planned interruptions

1. Suburbs affected: Alexandra

Street names: 3rd Avenue to 13th Avenue between Florence Moposho and Roosevelt streets

Date: 4 May 2023

Time: 07:00 – 19:00

Impact: No water

Reason: Tie in of new 110mm pipe to existing 250mm mainline

Update: Johannesburg Water apologises to customers who have been affected by the outage in Alexandra. The contractor is on site completing the final stages of the tie-in. The estimated

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Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

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completion time is 18:00. Alternative water supply is being provided through mobile tankers in the affected area.

2. Rand Water 39-hour planned shutdown impacting Winchester Hills and surrounding areas

Johannesburg Water wishes to inform residents of the planned Rand Water Shutdown taking place from 11 to 13 May 2023.

Suburbs affected: Winchester Hills, Gillview, Mondeor, Suiderood and Glenanda

Start date and time: 11 May 2023 at 18:00

End date: 13 May 2023 at 09:00

Impact: No water

Reason: Completion of tie-in of the newly replaced section of the G20 pipeline to the existing pipeline

Water tankers: Alternate water supply is being arranged for the affected area. Further updates will be provided to residents.

3. Suburbs affected: Berea, Yeoville, Bellevue, Cyrildene, Observatory, Doornfontein, Parktown, Hillbrow and Braamfontein (tower zone)

Street names: Various streets

Start date and time: 16 May 2023 at 17:00

End date: 19 May 2023 at 00:00

Impact: No water

Reason: An internal structural assessment of Yeoville Reservoir 3 will be conducted. The reason that the interruption will take four days is because the assessment process includes water samples being extracted from the reservoir and taken for testing at Cydna Laboratory. The water-testing process will be done before and after the internal structural assessment. Then after the release of the water quality results, the shutdown will be concluded.

Water tankers: Tankers will be placed strategically in affected areas after consultation with ward councillors.

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Rand Water Meter Replacement Programme

1. District: Waterval

Meter name: Abattoirs Hamburg

Start date: 5 May 2023 at 18:00

End date: 6 May at 08:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

2. District: Zuurbekom

Meter name: Abattoirs Hamburg

Start date: 9 May 2023 at 21:00

End date: 10 May at 04:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

3. District: Eselenpark

Meter name: Diepsloot Town

Start date: 11 May 2023 at 19:00

End date: 12 May at 05:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

4. District: Zuurbekom

Meter name: Bram Fischerville ext 12

Start date: 16 May 2023 at 21:00

End date: 17 May at 04:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

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5. Suburbs affected: Haddon, Lindberg Park, Bellavista Estate, Forest Hill, Chrisville, West Turffontein, Gillview, Oakdene, Rosettenville, Toweby, Townview, Kinelworth and The Hill

Start date: 23 May 2023 at 18:00

End date: 24 May 2023 at 04:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

6. District: Waterval

Meter name: Weltevreden High Pressure B/P

Start date: 30 May 2023 at 21:00

End date: 31 May 2023 at 06:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

7. District: Waterval

Meter name: Horison North

Start date: 2 June 2023 at 19:00

End date: 3 June 2023 at 05:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

Residents are encouraged to subscribe on our website to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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