



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Monday, 09 January 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned Interruptions

1. Major burst on trunk main at corner Tanaroad and Nanyuki road, Sunninghill

Johannesburg Water wishes to inform residents of the emergency shutdown taking place on 11 January 2023. Repairs need to be completed on a trunk main at corner Tana Road and Nanyuki Road. Water will be isolated from 05:00 on 11 January 2023.

Affected areas include parts of:

Sunninghill, Gallo Manor, Rivonia, Woodmead, Morningside, Edenburg and Waterfall. The estimated completion time is 20:00, same day. Further updates will be provided to customers.

2. Vandalised PRV's & Major Burst at Jim Fouche Road

Vandalised PRV's: Eight PRV's have been repaired and water has been restored in various areas including Weltevreden park, Strubensvalley, Allensnek and Amarosa.

The major burst at Jim Fouche Road is currently being attended to and Affected areas include parts of Strubensridge and Constantia.

Johannesburg Water thanks customers for their patience and understanding.

Residents are again requested to observe level-1 water restrictions implemented from 1 September to 31 March, which prohibits the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,

Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 076 333 5052

Email: Customer@jwater.co.za

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