



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
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Tel +27(0) 11 688 1400
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www.johannesburgwater.co.za

Daily water supply system status updates: Monday, 12 June 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Johannesburg Water's Commando and Crown Gardens systems make notable progress

Towers and reservoirs within the Roodeport / Randburg areas have gained notable improvement in capacity. At this time priority is focused on stabilising both Crown Gardens and Commando (Brixton, Hursthill and Crosby) systems.

The status of Johannesburg Water infrastructure:

Commando system:

Both Hursthill 1 and 2 reservoirs are critically low to empty. Levels at Brixton reservoir have improved, and the outlet is opened at 100%. The Brixton tower is operating normally.

Crown Gardens system:

The reservoir is low with levels gradually improving. The outlet remains opened at 50%, and pumping has been isolated to the tower as reservoir levels are too low to sustain supply to the tower and the reservoir zone at the same time. The tower is currently supplying the tower zone, however as pumps are isolated, customers in the tower zone will experience low pressure to no water as levels decrease. Once the reservoir has reached a certain capacity, pumps to the tower will resume. Customers in lower lying areas of the reservoir zone are receiving water, while customers in higher lying areas are affected with lower pressure or no water as systems are gradually recovering.

Alternative water supply to customers in the affected areas is being provided through mobile tankers. Customers are requested to urgently reduce consumption, which will significantly assist in the recovery of the affected systems.

Further updates will be provided.

2. Cosmos Reservoir

Please note that we will be cleaning Cosmos Reservoir from Monday, 12 June 2023. The estimated time of completion of the cleaning process including water testing will take approximately 7 days. During the cleaning process the reservoir will be shut, and drained.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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However, we will be supplying the affected areas through a bypass line. Cosmos Reservoir supplies Lenasia and Thembalihle areas.

3. Area(s) affected: Alexandra

Street name(s): All streets

Start date: 13 June 2023

Time: 07:00 to 19:00

Impact on customers: No water

Reason for interruption: Tie-in of new pipe

Location of water tankers: Further details to be provided

Planned interruptions

1. **Area(s) affected:** Valeriedene, Blackheath, Fairlands and Northcliff Exts 2, 4, 7, 10, 16, 17, 18, 23 and 26.

Street name(s): All streets

Start date: 13 June 2023 at 21:00

End date: 14 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

2. **Area(s) affected:** Berario, Blackheath, Northcliff Ext 4 and Fairlands.

Street name(s): All streets

Start date: 20 June 2023 at 21:00

End date: 21 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

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3. Area(s) affected: Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainebleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

Street name(s): All streets

Start date: 27 June 2023 at 21:00

End date: 28 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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