



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
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Johannesburg Water
PO Box 61542
Marshalltown
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Tel +27(0) 11 688 1400
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www.johannesburgwater.co.za

Daily water supply system status updates: Monday, 18 September 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned shutdown

1. Johannesburg Water systems update

South Hills tower

The tower is supplying normally, and levels have improved and are stable. Residents are urged to continue using water wisely.

Commando System

- **Brixton reservoir:** The outlet has been opened at 50%; however, the water levels are still critically low.
- **Brixton tower:** Pumping to the tower has resumed and it is now supplying normally.
- **Hursthill 1 reservoir:** Despite attempts to augment the supply, the reservoir is still critically low. The supply zone is anticipated to have low pressure to no water. In order to increase capacity, consumers in low-lying areas are asked to reduce consumption.
- **Hursthill 2 reservoir:** Slight improvements overnight after the outlet was closed overnight. The reservoir outlet has been opened at 100%. Low pressure is expected in high-lying areas.
- **Crosby reservoir:** Critically low due to poor supply and high demand. Poor pressure to no water is expected in certain areas of the supply zone.

Crown Gardens reservoir and towers

Reservoir level is critically low, and the outlet has been opened at 50%; however, poor pressure to no water may be experienced in high-lying areas in the reservoir zone. The towers have recovered. Customers are still urged to reduce consumption.

Parktown 2 reservoir

Water levels have improved over the last few days; however, demand is still high. Therefore, customers are urged to reduce consumption.

Dunkeld reservoir

The reservoir is still on bypass mode due to maintenance purposes. Reservoir is expected to be back in operation at the end of the week. Supply should be normal because supply from the Parktown 2 reservoir is healthy. However, during peak times in the mornings and evenings, supply pressure may be reduced.

Eagles Nest reservoir

Remains critically low due to poor supply and high demand. Customers in this supply zone should expect low pressure to no water. Customers are requested to reduce consumption to help build capacity.

Directors:

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Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

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Alexander Park reservoir

Critically low and on a downward trend due to poor supply and high demand. Poor pressure to no water conditions are expected in high-lying areas, especially during peak times in the morning and evenings. Customers are requested to reduce consumption.

Linden 1 tower

Water levels are slowly improving; however, low pressure to no water is still expected in the supply zone due to it supplying a high demand area.

Midrand systems update

Grand Central reservoir

Critically low due to poor supply and high demand. No water is expected in the supply zone.

Grand Central tower

Empty due to low levels at the reservoir. Pumping will resume this morning. Poor pressure to no water is expected in the supply zone.

Erand reservoir 1 and 2

Both reservoirs are critically low due to high demand and poor supply. Low pressure to no water is expected in the supply zone.

Erand tower

Tower is empty and on bypass mode. Pumping will resume once the reservoir levels improve. Poor pressure to No water is expected in the supply zone.

President Park reservoir and tower

Critically low due to poor supply and high demand. Low pressure to no water is expected in the supply zone. The tower is empty and on bypass mode to try augment the levels. Low pressure to no water is expected in the supply zone.

Deep South update

Despite daily interventions to build capacity, the systems in this region remain critically low. They remain constrained due to low supply and high demand. The opening and closing of the reservoir outlets are in place at predetermined intervals.

Ennerdale reservoir

The reservoir is supplying normally; however, water levels remain critically low due to high consumption. Residents are still requested to use water sparingly as consumption is high.

Orange Farm reservoir

Remains critically low due to high consumption. It is, however, but supplying normally.

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Lenasia Hospital Hill reservoir

Critically low due to high consumption. It is, however, supplying normally. Residents are requested to use water sparingly.

Lenasia high level

It is also critically low due to high consumption. Residents are requested to use water sparingly.

Alternative water supply will be arranged for the affected customers and will be placed at strategic locations.

2. Area(s) affected: Woodmead Retail Park

Street name(s): All streets

Date: 21 September 2023

Time: 07:00 – 21:00

Impact on customers: No water

Reason for interruption: Tie-in of a new pipe

Location of water tankers: Further details to be provided

3. Area(s) affected: Waverly

Street name(s): Bruce Street, Wallace Street, Burn Street

Date: 27 September 2023

Time: 07:00 – 18:00

Impact on customers: No water

Reason for interruption: Tie-in of a new pipe

Location of water tankers: Further details to be provided

Planned interruption

Suburbs Affected: Craighall, Craighall Park, Parkhurst, parts of Parktown North, parts of Hyde Park, Hurlingham, Hurlingham Gardens, and Dunkeld West.

Street Names: All streets

Start date: 12 September 2023 at 08:00

End date: 22 September 2023 at 15:00

Impact on customers: Possible low pressure to no water. However, no impact is expected.

Reason for disruption: Draining of Dunkeld reservoir for consultants' inspection and reservoir washing.

Residents are requested to observe level-1 water restrictions which are implemented from 1 September to 31 March.

For more information and logging calls:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

Email: customerserviceemails@jwater.co.za

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