



City of Johannesburg

Johannesburg Water SOC Ltd

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Daily water supply system status updates: Monday, 20 March 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Johannesburg Water Customer Notice: Emergency shutdown at Witkoppen Road and William Nicol Drive

Johannesburg Water apologises to customers in the greater Fourways area who are impacted by the outage.

The team has confirmed that water levels in the network have not sufficiently subsided to allow work to commence.

The reservoir and tower outlets will be opened; however, it may take some time for the network to be fully restored.

The affected streets in Pineslopes will be provided with alternate water supply as the depot management resolves the issue of isolating a portion of the network to attend to the burst.

Affected areas include parts of:

Bryanston, Norscot, Lyme Park, Rivonia, Paulshof, Fourways, Douglasdale, Magaliesig, Witkoppen, Maroeladal, Craigavon, Dainfern, Kengies, Lonehill, Beverly, and Pineslopes.

Water tankers have provided in the following areas:

1. Tezula Lifestyle Estate
2. Fourways Life Hospital
3. Olivedale Hospital
4. Pineslopes Shopping Centre

Further updates will be provided to customers.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),
Johannesburg Water SOC Ltd
Registration Number: 2000/029271/30

Planned interruptions

- 1. Suburbs affected:** Robindale Ext 1 - corner Gondola/Jeeves, Malibongwe/Cloverley, Bellairs/Cloverly, Truman/Gaiety, Maria, MacArthur/Cottage, Armitage/Cloverley, Jeeves/Cloverly, Truman/MacArthur, Gondola/Roosevelt, MacArthur/Roosevelt, Bellairs/Joana, Joana/Armitage in Robindale Ext 1 9 Current Project in Phases 2.

Street names: Roosevelt and Gondola, Spar Commercial (Malibongwe), corner Gondola and Mare, Malibongwe and Boundry Town House, Jeeves and Boundary

Date: 22 March 2023

Time: 08:00 - 18:00

Impact: No Water

Reason: Tie – in new 110mm and 160mm into existing 160mm pipe network

- 2. Areas Affected:** Parts of Linksfield, Bedfordview, Sandringham, Orange Grove, Orchards, Oaklands, Highlands North, Waverley, Savoy Estate, Bedford Park, Senderwood, Morning Hill, Bramley North, and Kew

Start date & time: 22 March 2023 at 24:00

End date and time: 23 March 2023 at 24:00

Impact: No water

Reason: Tie-in

UPDATE: The inlet of Linksfield reservoir will be isolated to allow for the installation of the two valves on the bulk mainline. The outlet of the reservoir will be opened during the duration of the shutdown. Installation of a non-return valve on bulk main line (Bedford Park) and installation of isolation valve on bulk main (Morning Hill)

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

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Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 076 333 5052

Email: Customer@jwater.co.za

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