



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Monday, 21 August 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruption

1. Burst pipe in Bouvet Avenue, Bellairs Park, Northriding

There is a burst pipe on Bouvet Avenue in Bellairs Park, Northriding. The affected streets include Nature Street, Bellairs Drive, and surrounding streets. The Johannesburg Water team has isolated (closed) the water and excavations have begun. After excavating, material will be sorted in order for repairs to begin. The estimated time for completion is 22:00.

Planned interruptions

1. POSTPONED

Area affected: Lenasia South

Suburbs affected: Lenasia, Lenasia South, Anchorville, Lehae, Zakariyya Park, Vlakfontein, Finetown and Ennerdale South, including extensions

Street names: All streets

Date: 21 August 2023

Time: 08:00 – 18:00

Impact on customers: No water

Reason for interruption: Maintenance work required on the bulk pipeline to ensure improved water supply

Location of water tankers: Water tankers will be provided if the shutdown exceeds 24 hours

2. Suburbs affected: Bergbron, Florida Glen, Quellerina and Whiteridge

Street names: All streets

Start date and time: 22 August 2023 at 08:00

End date and time: 23 August 2023 at 12:00

Impact on customers: During the dummy run, customers will have water. However, in the event that the dummy run does not go as planned, customers might experience low pressure to no water.

Reason for interruption: Dummy run in preparation for tower maintenance

Location of water tankers: Not applicable

3. Suburbs affected: Bergbron, Florida Glen, Quellerina, Whiteridge

Street names: All streets

Start date and time: 28 August 2023 at 08:00

End date and time: 29 August 2023 at 10:00

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Reason for interruption: Dummy run in preparation for tower maintenance

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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