



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntshavheni Street
Newtown
Johannesburg

Johannesburg Water
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www.johannesburgwater.co.za

Daily water supply system status updates: Monday, 26 June 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Area(s) affected: Alexandra

Street name(s): All streets

Date: 27 June 2023

Time: 07:00 – 19:00

Impact on customers: No water

Reason for interruption: Adjusting fire hydrants height on existing 110mm and 160mm mainline

Location of water tankers: Further details will be provided

2. Area(s) affected: Zondi, Dobsonville, Zola, Naledi, Emdeni and Jabulani

Street name(s): All streets

Start date: 28 June 2023

Time: 08:00 – 20:00

Impact on customers: No water

Reason for interruption: Repairs are to be carried out on the inlet to the reservoir (repair leaks and fit a new control valve)

Alternative water supply: Roaming water tankers will be available

3. Johannesburg Water reservoirs and towers are stabilising

The majority of reservoirs and towers are stable. The Crown Gardens, Brixton and Hursthill systems have improved levels compared to last week's statistics. Customers that were previously impacted by low pressure or intermittent supply will now have continued water supply. The Berea reservoir remains very low, although water is being diverted from other systems to increase the capacity.

We are monitoring the following systems:

* Berea reservoir

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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- * Commando meter (Hursthill, Brixton and Crosby)
- * Roodepoort/ Randburg systems, including direct feeds
- * Alexander Park reservoir

Planned interruptions

1. **Area(s) affected:** Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainebleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

Street name(s): All streets

Start date: 27 June 2023 at 21:00

End date: 28 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water.

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

2. **Rand Water planned maintenance at Daleside pump station to impact Ennerdale meter**

There will be a planned Rand Water shutdown on Friday, 30 June 2023 from 09:00 to 17:00. The bulk water supplier will be conducting maintenance at Daleside pump station. It is estimated that optimal recovery of the systems may take approximately five days.

Affected areas include

Orange Farm High Level Reservoir: Drieziek, Lakeside, Orange Farm and Stretford.

Ennerdale/ Lawley Reservoir: Ennerdale South, Ennerdale Exts, Finetown, Grasmere, Mid-Ennerdale, Lawley Exts and Lawley Estate.

Customers in the affected areas may experience low pressure to no water during the period. Alternative water supply will be arranged for critical customers such as clinics and hospitals. Further updates will be provided.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

More information can be obtained on:

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Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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