

Daily water supply system status updates: Monday, 27 February 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned Interruptions

1. Johannesburg Water monitoring infrastructure

Johannesburg Water is monitoring affected systems which were impacted by lower supply from Rand Water's Meredale and Waterval reservoirs. Customers in lower lying areas are receiving water, while customers in higher lying areas are affected with lower pressure or no water as systems are gradually recovering.

The status of Johannesburg Water infrastructure:

- **Commando system:**

Both the Hursthill 1 and 2 reservoirs are critically low.

Levels at Brixton reservoir are low but stable with the outlet opened at 50% to sustain capacity. Brixton tower is operating normally.

The outlets of Brixton and Hursthill 2 reservoirs will be isolated at 21h00 this evening.

- **Crown Gardens systems:**

The reservoir has recovered, and pumps are supplying the tower. The outlet is isolated at 50% to sustain capacity.

Customers are requested to urgently reduce consumption which will significantly assist in the recovery of the affected systems.

Further updates will be provided to customers.

2. No water in the South Hills tower and Alexander Park reservoir zones

Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,

Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



City of Johannesburg

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Johannesburg Water teams together with Rand Water technicians are onsite investigating the cause of poor flows.

The network is being flushed to remove possible airlocks in the system, and alternate water supply is being provided through mobile tankers.

Further updates will be provided to customers

3. Johannesburg Water monitoring infrastructure impacted by low supply from Palmiet pump station

Johannesburg Water is monitoring specific infrastructure which remain at low levels since the weekend. The majority of impacted systems are now operating normally.

Customers in lower lying areas are receiving water, while customers in higher lying areas may still experience no water to poor pressure as the systems improve.

Johannesburg Water is monitoring infrastructure affected:

- South Hills tower: low levels. Teams are dispatched to investigate further
- Alexander Park reservoir: levels are critically low. Customers in lower lying areas are receiving water. Teams are dispatched to access the cause of low supply.
- Linksfield reservoir: levels are low but improving.
- Randjieslaagte reservoir: levels are low but improving.
- Grand Central reservoir: low levels, improvement noted.

Johannesburg Water requests customers to reduce consumption as systems recover.

Alternate water supply will be provided through mobile tankers to affected areas.

Further updates will be provided to customers.

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Planned Interruptions

- 1. Areas Affected:** Robindale Ext 1 - corners Gondola/Jeeves, Malibongwe/Cloverly, Bellairs/Cloverly, Truman/Gaiety, Maria, MacArthur/Cottage, Armitage/Cloverly, Jeeves/Cloverly, Truman/MacArthur, Gondola/Roosevelt, MacArthur/Roosevelt, Bellairs/Joana, Joana/Armitage in Robindale Ext1 9 Current Project in Phases 2

Street Names: Malibongwe (Business Area), Malibongwe Builders at Cnr Maria and Malibongwe (Hospital)

Date: 27 February 2023

Time: 08:00 – 18:00

Impact: No water

Reason: Tie – in new 110mm and 160mm into existing 160mm pipe network

- 2. Areas affected:** Kew, The Gardens, Rembrandt Park, River Park, Glenhazel, Sandringham, Silver Mond, Lombardy East and West, Bramley, Bramley View, Wynberg, Athol Hurst and Alexandra.

Date: 07 March 2023

Time: 08:00 -17:00

Impact: No water

Reason: Bulk line valve installation

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

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Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 076 333 5052

Email: Customer@jwater.co.za

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