



a world class African city



## City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
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[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

### **Daily water supply system status updates: Monday, 28 August 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

#### **Unplanned interruption**

**1. Area(s) affected:** Diepkloof zone 6

**Street name(s):** All streets

**Date:** 29 August 2023

**Time:** 07:00 – 22:00

**Impact on customers:** No water

**Reason for interruption:** Repairing a burst water pipe which feeds Orlando East reservoir

**Location of water tankers:** Water tankers will be provided if the planned work exceeds the stipulated time

#### **2. Some Johannesburg Water systems affected by poor supply from Rand Water**

Some Johannesburg Water reservoirs and towers have critically low water levels due to poor supply pressure (low or no supply) from Rand Water. Johannesburg Water is closely monitoring the systems and will provide an update when the systems recover.

#### **South Hills tower update**

The South Hills tower is not receiving any supply from Rand Water. Customers in the supply zone will be impacted by no water.

#### **Crosby, Hursthill 1, and Hursthill 2 reservoirs**

All three systems are critically low due to poor supply pressure. Residents in these reservoir zones will be impacted by low pressure to no water.

#### **Brixton and Eagles Nest**

Both these systems have critically low water levels due to poor supply pressure. Residents in these supply zones will be impacted by low pressure to no water.

#### **Doornkop West reservoir**

Critically low water levels but is supplying normally.

Johannesburg Water is providing alternative water supply to all areas affected.

#### **Planned interruptions**

**1. Suburbs affected:** Bergbron, Florida Glen, Quellerina, Whiteridge

**Street names:** All streets

**Start date and time:** 28 August 2023 at 08:00

**End date and time:** 29 August 2023 at 10:00

#### **Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs  
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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**Impact on customers:** During the dummy run, customers will have water. However, in the event that the dummy run does not go as planned, customers might experience low pressure to no water.

**Reason for interruption:** Dummy run in preparation for tower maintenance

**2. Suburbs Affected:** Honeydew Manor, Eagle Canyon

**Street Names:** Corner Plantation and Forest Avenues

**Date:** 30 August 2023

**Time:** 08:30 - 18:00

**Impact on customers:** No water

**Reason for disruption:** Tie-in of a new pipe

**Water Tankers:** Water tankers will be placed at corner Plantation and Forrest Avenues; and corner Forest Oaks and Murfield Avenues in Honeydew (Eagle Canyon Estate)

**3. Suburbs Affected:** Jukskei Heights Ext 3, Jukskei View Ext 18, 19, 37, 38, 43, 44, 45, 50, 51, 55 and 107

**Street Names:** Waterfall Drive, Appaloosa Dr, Waterfall Hills Lane, Polofields Dr, Country Estate Dr, Augrabies Falls Boulevard, Kalambo Falls Ave, Ruacana Falls, Kalandula Falls, Howick Falls, Victoria Falls, Howick Falls, Tugela Falls, Mangeni Falls, Bingini Crescent, Woodmead Dr, Polo fields Dr, Ibis Drive, Jacana Drive, Stilt Drive, Plover Drive, Egret Dr, Heron Dr, Cormorant Dr, Teal Dr, Spoonbill Drive.

**Date:** 5 September 2023

**Time:** 09:00 - 21:00

**Impact on customers:** Low pressure to no water

**Reason for disruption:** Relocation and tie-in of a new infrastructure

**Water Tankers:** Water tankers will be placed at corner Waterfall and Polo Fields Drives

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

**More information can be obtained on:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

Customer service inquiries:

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

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