



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
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Newtown
Johannesburg

Johannesburg Water
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www.johannesburgwater.co.za

Daily water supply system status updates: Monday, 3 July 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Suburbs affected: Alexandra

Street names: 4th, 6th, 7th, and 11th Avenues between Florence Mophosho, Roosevelt and Vasco da Gama streets

Date: 6 July 2023

Time: 07:00 – 19:00

Impact on customers: No water

Reason for interruption: Adjusting the fire hydrants height on the existing 110mm and 160mm mainline

2. Midrand customers affected by low supply from Rand Water

Johannesburg Water's Blue Hills and Sun Valley are still not getting any water supply from the City of Tshwane, which is in turn not getting any supply from Rand Water.

As a result, the entity has added two more water tanks for the affected residents in Midrand. This comes after Rand Water was struggling to recover after multiple power failures. According to the bulk water supplier, balancing of the systems was being done on Sunday, 2 July 2023 and as a result, there would be challenges of inconsistent supply.

One of the systems affected is Rand Water's Brakfontein reservoir, which feeds a City of Tshwane reservoir that supplies Johannesburg Water's Blue Hills and Sun Valley areas in Midrand. At the moment, there is no water coming into Blue Hills and Sun Valley from Tshwane because the City is not getting enough supply from Rand Water.

Johannesburg Water is providing alternative water supply at the following areas:

1. African View Blue Hills Complex
2. Blue Hills Shopping Centre
3. Estate View Complex
4. Sasol garage, Blue Hills
5. Kilimanjaro Complex, Blue Hills
6. Spar Summit Road

There is currently no estimated time for recovery. Further details will be provided as they become available.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30

3. Update on Johannesburg Water reservoirs and towers

Our reservoirs and towers are at stable levels across the City this morning, while the Commando system (Brixton, Hursthill and Crosby) continues gaining capacity.

At the Hector Norris pump station, which supplies parts of the Johannesburg CBD, we have implemented a backup power supply due to current City Power outage. Customers should not be affected by an outage at this time.

However, it's important to remember that water is a precious resource, and we need to continue using it wisely even as the situation improves. We therefore urge residents to assist us in efforts to preserve water and we appreciate the cooperation.

Planned interruptions

1. Rand Water planned maintenance at Daleside pump station to impact Ennerdale meter

There will be a planned Rand Water shutdown on Friday, 30 June 2023 from 09:00 to 17:00. The bulk water supplier will be conducting maintenance at Daleside pump station. It is estimated that optimal recovery of the systems may take approximately five days.

Affected areas include:

Orange Farm High Level Reservoir: Drieziek, Lakeside, Orange Farm and Stretford.

Ennerdale/ Lawley Reservoir: Ennerdale South, Ennerdale Exts, Finetown, Grasmere, Mid-Ennerdale, Lawley Exts and Lawley Estate.

Customers in the affected areas may experience low pressure to no water during the period. Alternative water supply will be arranged for critical customers such as clinics and hospitals. Further updates will be provided.

2. Suburb affected: Ruimsig

Street name: Setperk Road

Date: 6 July 2023

Time: 08:30 – 16:00

Impact on customers: No water

Reasons for disruption: Tie-in of new pipe

3. Area(s) affected: Midrand

Suburbs affected: Randjespark Exts

28,68,69,70,71,72,73,74,75,76,77,100,103,104,105,107,120,121,123,124,127,129,130,131,

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132,141,142. **Headway Hill** (DBSA Vulindlela), **Country View Exts 1,3,13**, and **Sagewood Ext 1**.

Street names: Roan Crescent, Gazelle Road, Lechwe Street, Suni Road, Tsessebe Cres, Nyala Road, Reedbuck Crescent, Lever Road, Sonneblom Street, Forest Lily Place, Forest Lily, Ficus, Fire Lily, Strelitzia, Freesia, Azalea, Tumbleweed, Iris, Honeysuckle, Tecoma, Plumbago, Crane flower, Pelargonium, Lobelia, Barleria, Sneeuwgras, Mackaya, Abelia, Cordyline, Umzimbeet, Sand Olive, Combretum.

Date: 11 July 2023

Time: 09:00 to 21:00

Impact on customers: Low pressure to no water

Reason for interruption: Relocation and tie-in of new infrastructure

Alternative water supply: corner Strelitzia Avenue & Freesia Drive (Midrand Assembly Hall of Jehovah's Witness), corner Crane Flower & Abelia streets (Savannah Hills Clubhouse), Lever Road & Azalea Avenue (Engine Garage), corner Nyala Street & Suni Avenue (Spar) and Roan Crescent (reservoir & tower entrance).

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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