



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Monday, 3 July 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

Update on Johannesburg Water reservoirs and towers

Our reservoirs and towers are at stable levels across the City this morning, while the Commando system (Brixton, Hursthill and Crosby) continues gaining capacity.

At the Hector Norris pump station, which supplies parts of the Johannesburg CBD, we have implemented a backup power supply due to current City Power outage. Customers should not be affected by an outage at this time.

However, it's important to remember that water is a precious resource, and we need to continue using it wisely even as the situation improves. We therefore urge residents to assist us in efforts to preserve water and we appreciate the cooperation.

Planned interruptions

1. Rand Water planned maintenance at Daleside pump station to impact Ennerdale meter

There will be a planned Rand Water shutdown on Friday, 30 June 2023 from 09:00 to 17:00. The bulk water supplier will be conducting maintenance at Daleside pump station. It is estimated that optimal recovery of the systems may take approximately five days.

Affected areas include:

Orange Farm High Level Reservoir: Drieziek, Lakeside, Orange Farm and Stretford.
Ennerdale/ Lawley Reservoir: Ennerdale South, Ennerdale Exts, Finetown, Grasmere, Mid-Ennerdale, Lawley Exts and Lawley Estate.

Customers in the affected areas may experience low pressure to no water during the period. Alternative water supply will be arranged for critical customers such as clinics and hospitals. Further updates will be provided.

2. Suburb affected: Ruimsig

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Street name: Setperk Road

Date: 6 July 2023

Time: 08:30 – 16:00

Impact on customers: No water

Reasons for disruption: Tie-in of new pipe

3. Area(s) affected: Midrand

Suburbs affected: Randjespark Exts

28,68,69,70,71,72,73,74,75,76,77,100,103,104,105,107,120,121,123,124,127,129,130,131, 132,141,142. **Headway Hill** (DBSA Vulindlela), **Country View Exts** 1,3,13, and **Sagewood Ext 1**.

Street names: Roan Crescent, Gazelle Road, Lechwe Street, Suni Road, Tsessebe Cres, Nyala Road, Reedbuck Crescent, Lever Road, Sonneblom Street, Forest Lily Place, Forest Lily, Ficus, Fire Lily, Strelitzia, Freesia, Azalea, Tumbleweed, Iris, Honeysuckle, Tecoma, Plumbago, Crane flower, Pelargonium, Lobelia, Barleria, Sneeugras, Mackaya, Abelia, Cordyline, Umzimbeet, Sand Olive, Combretum.

Date: 11 July 2023

Time: 09:00 to 21:00

Impact on customers: Low pressure to no water

Reason for interruption: Relocation and tie-in of new infrastructure

Alternative water supply: corner Strelitzia Avenue & Freesia Drive (Midrand Assembly Hall of Jehovah's Witness), corner Crane Flower & Abelia streets (Savannah Hills Clubhouse), Lever Road & Azalea Avenue (Engine Garage), corner Nyala Street & Suni Avenue (Spar) and Roan Crescent (reservoir & tower entrance).

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

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More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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