

## **Daily water supply system status updates: Monday, 30 January 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned Interruptions**

#### **1. Replacement of AC main**

Johannesburg Water wishes to inform customers of the emergency shutdown taking place to replace asbestos cement pipeline at corner Uranium and Cedar Road, Witkoppen.

#### **Affected areas include:**

Witkoppen, Maroeladal, Craigavon, and Fourways Life Hospital. Estimated Time of Completion is 5:00pm and, further updates will be provided to customers.

**UPDATE:** Johannesburg Water wishes to inform customers that work has been completed at corner Uranium and Cedar Road, Witkoppen. The team is currently restoring water in affected areas.

#### **2. Recovery of Johannesburg Water Infrastructure**

Johannesburg Water is monitoring severely constrained reservoirs and towers, impacted by the recent power failure at Eikenhof pump station.

Customers can assist by using water for critical needs only at this time. The sustainability of capacity is dependent on water usage during the course of the day.

##### **1. Honeydew systems:**

Reservoir level is critically low. The tower is stable.

##### **2. Parktown 2 reservoir:**

Reservoir levels are critically low to empty.

##### **3. Helderkrui systems:**

The reservoir is critically low to empty.

The tower levels are critically low.

##### **4. Linden systems:**

Linden reservoir is low.

Linden tower is critically low to empty.

##### **Directors:**

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,

Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

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5. Hursthill reservoirs:

Both reservoirs are critically low. Customers in higher lying areas will experience no water/ poor pressure.

6. Brixton systems:

The outlet of Brixton reservoir has been isolated to build capacity and to sustain supply to the tower, which is also critically low.

7. Alexander Park reservoir:

Reservoir levels remain critically low.

8. Eagle Nest reservoir:

Reservoir levels are critically low.

9. Crown Gardens systems:

The outlet of Crown Gardens reservoir has been isolated due to very low levels. The tower is empty.

10. Aeroton systems:

The reservoir is low, and the tower is empty.

11. Quellerina tower:

Levels are critically low to empty.

12. Florida North Tower:

Levels are critically low to empty.

13. Constantia tower:

Levels are critically low to empty.

14. Horison tower:

Levels are critically low to empty.

15. Waterval tower:

Levels are critically low to empty.

**Further updates will be provided to customers.**

## **Planned Interruptions**

Directors:

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## City of Johannesburg

Johannesburg Water SOC Ltd

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**Suburb(s) Affected:** Kyalami Gardens Ext 19, 43, 34, 35, 36 & 37 and Jukskei view Ext 39,40, 41, 42, 106, 95, 94, 87, 125, 85, 89,88, 90, 85, 87,89, 90, 130,117, 122, 130, 52, 72, 83, 56, 57, 123, 122, 58.

**Street Names:** Waterfall Drive, Karkloof Cres, Simlak Dr, Barbet Cres, Starling Dr, Falcon Dr, Crow Dr, Francolin Dr, Magwa Cres, Lark Dr, Bishop Dr, Batis Cl, Timbavati Dr, Sankararani Dr, Mara Dr, Lualaba Dr, Zambezi Dr, Shebelle Dr, Letaba Dr, Komati Dr, Motlatse Dr, Kunene Dr, Okovango Dr, Kagera Dr, Ngwenya Dr, Shangani Dr, Lualaba Dr, Mara Dr, Bandama Dr, Nile Dr, Letaba Dr, Midmar Dr, Limpopo Drive, Gariep Dr, Mushroom Rd.

**Date:** 09 February 2023

**Time:** 09:00 – 19:00

**Impact:** No Water

**Reason:** Tie-in of new infrastructure

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

**Twitter:** @JHBWater

**Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

Customer service inquiries:

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 076 333 5052

**Email:** [Customer@jwater.co.za](mailto:Customer@jwater.co.za)

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