



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
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Newtown
Johannesburg

Johannesburg Water
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Tel +27(0) 11 688 1400
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www.johannesburgwater.co.za

Daily water supply system status updates: Monday, 30 January 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned Interruptions

1. Replacement of AC main

Johannesburg Water wishes to inform customers of the emergency shutdown taking place to replace asbestos cement pipeline at corner Uranium and Cedar Road, Witkoppen.

Affected areas include:

Witkoppen, Maroeladal, Craigavon, and Fourways Life Hospital. Estimated Time of Completion is 5:00pm and, further updates will be provided to customers.

2. Recovery of Eikenhof system after power failure

Johannesburg Water wishes to advise customers that City Power has completed repairs at Eikenhof pump station, and pumping has resumed at full capacity. The Rand Water reservoirs will need to recover before a positive effect can be seen through improved levels at Johannesburg Water's systems.

Johannesburg Water is monitoring supply to the following affected infrastructure:

1. Commando system (Crosby, Brixton and Hursthill)

2. Randwater direct feeds:

- * Cornelius Street
- * Weltevreden High pressure
- * Weltevreden High pressure bypass

3. Honeydew tower

4. Linden tower

5. Riverlea Ext 2

Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,
Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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6. Florida tower
7. Constantia tower
8. Helderkrui reservoir and tower
9. Witpoortjie reservoir and tower
10. Crown Gardens reservoir and tower
11. Eagle Nest reservoir

The Crosby, Brixton, Hurst Hill, Crown Gardens, Linden and Eagles Nest systems are at critically low levels. Customers in the higher lying areas will experience no water/poor pressure.

Alternate water supply is arranged for sensitive customers, i.e., hospitals and customers in higher lying areas.

The predicted cooler weather over the next few days will assist in lowering water demand, which affects the maintenance of capacity. Johannesburg Water requests customers to continue reducing consumption, only using water for human and household needs, which will significantly assist in recovery the affected systems.

Further updates will be provided to customers.

Johannesburg Water apologises to customers for the inconvenience caused.

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

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Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 076 333 5052

Email: Customer@jwater.co.za

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