



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Monday, 4 September 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruption

Johannesburg Water systems update

Johannesburg Water continues to monitor impacted reservoirs and towers due to poor supply and high demand.

South Hills tower

The tower is still on bypass, leading to a critically low pressure due to poor water supply. Customers in the supply zone can expect low pressure to no water.

Commando System

- Crosby reservoir: remains critically low. Flows are still being redirected to support the Brixton complex.
- Hursthill 1 reservoir: currently at a critically low level, and as a result, customers may experience low pressure to no water.
- Hursthill 2 reservoir: currently at a critically low level, outlet is fully opened.
- Brixton reservoir: reservoir has slightly recovered; the outlet is 50% throttled.
- Brixton tower: water levels in the tower have improved, and customers within the supply zone should now have water.

Eagles Nest reservoir

Remains critically low due to poor supply and high demand. Customers in this supply zone should still expect low water pressure.

Doornkop reservoir

Remains low, but stable. It is supplying normally.

Alternative water supply is still being provided through mobile trucks deployed at various key points within the affected areas, including Rahima Moosa Hospital.

Planned interruptions

1. Suburbs Affected: Jukskei Heights Ext 3, Jukskei View Ext 18, 19, 37, 38, 43, 44, 45, 50, 51, 55 and 107

Street Names: Waterfall Drive, Appaloosa Dr, Waterfall Hills Lane, Polofields Dr, Country Estate Dr, Augrabies Falls Boulevard, Kalambo Falls Ave, Ruacana Falls, Kalandula Falls, Howick Falls, Victoria Falls, Howick Falls, Tugela Falls, Mangeni Falls, Bingini Crescent, Woodmead Dr, Polo fields Dr, Ibis Drive, Jacana Drive, Stilt Drive, Plover Drive, Egret Dr, Heron Dr, Cormorant Dr, Teal Dr, Spoonbill Drive.

Date: 5 September 2023

Time: 09:00 - 21:00

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Impact on customers: Low pressure to no water

Reason for disruption: Relocation and tie-in of a new infrastructure

Water Tankers: Water tankers will be placed at corner Waterfall and Polo Fields Drives

2. Reservoirs/towers affected: Berea Reservoir; Hursthill Reservoir no.1 & 2; Linden Reservoir no. 1 & 2; Parktown Reservoir no. 1 & 2; Dunkeld Reservoir

Suburbs Affected: De Wetshof, De Wetshof Ext 1; Observatory Ext; Oospoort Ext 1; Bruma; Cyrildene; Bezuidenhout Valley; Bertrams; Lorentzville; Judith's Paarl; Troyeville; Langlaagte; Mayfair; Homestead Park; Amalgam; Crown, Crown North; Paarlshoop; Montgomery Park & Montgomery Park Ext 3; Albertville & Albertville extensions 1, 4, 5, 6, 7, 8, 9, 10, 11, 12; Franklin Roosevelt Park & Franklin Roosevelt Park Ext 1; Westbury & Westbury extensions 2 & 3; Northcliff extensions 12, 15, 19, 20, 21, 32; Albertskroon; Greymont & Greymont Ext 1; Coronationville; Hursthill; Claremont; Newlands; Martindale; Triomf; Montclare & Montclare Ext 1; Westdene; Newclare; Delarey; Cresta ext 81; Saxonwold & Saxonwold extensions 1, 2, 3, 4, 5, 6; Hyde Park, Hyde Park A Settlement & Hyde Park extensions 8, 12, 16, 19, 21, 27, 37, 47, 49, 63, 65, 73, 80, 85, 86, 87, 94, 116, 120, 121, 122, 123, 124, 128, 130; Melrose, Melrose Estate, Melrose North & Melrose North extensions 1, 2, 3, 4, 5, 7, 9, 10; Dunkeld, Dunkeld West & Dunkeld West extensions 1, 2, 3, 4, 5, 7, 8; Parkview & Parkview Ext 1; Parktown & Parktown North; Parkwood & Parkwood Ext 1; Illovo & Illovo extensions 1, 3, 4, 7, 8, 9, 10, 11, 12; Greenside, Greenside East & Greenside extensions 2, 4, and 5; Birdhaven; Riviera; Killarney; Oaklands; Craighall, Craighall Park; Westcliff; Forest Town; Houghton Estate; Birnam; Rosebank; Fairway.

Street Names: All streets

Start date: 5 September 2023 at 15:00

End date: 6 September 2023 at 08:00

Impact on customers: Low pressure to no water

Reason for disruption: Replacement of the 800mm Stafford meter along Rand Water bulk line supplying Johannesburg Water

Water Tankers: Water tankers will be deployed to affected areas

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201 / **Email:** customerserviceemails@jwater.co.za

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