



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
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www.johannesburgwater.co.za

Daily water supply system status updates: Monday, 7 August 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

Progress on Orange Farm water interruption

The reservoir outlet has been opened further to 30%. This is to allow the system to build up while also releasing the airlock. The pressure will be gradually increased until all the air in the system has been released and the reservoir has built up to full capacity. Water in some areas has been restored. At this stage, we do not have an estimated time for full restoration.

Roaming water trucks:

- Ward 1: Two roaming trucks - Anglican Primary School, Stretford Ext 9 in phase 1
- Ward 3: One roaming truck - Modimo O Moholo Disability School
- Ward 2: One roaming truck - Orphanage Home
- Ward 4: One roaming truck - Drieziek 1
- Ward 131: One roaming truck - Thulu Home

The reservoir outlet will be opened further this evening. Customers will be updated on the progress.

Planned interruptions

1. **Areas affected:** Lenasia, Lenasia South, Anchorville, Lehae, Zakariyya Park, Vlakfontein, Finetown, Ennerdale South and extensions.

Street names: All streets

Date: 7 August 2023

Time: 06:00 – 18:00

Impact on customers: No water

Reason for interruption: Maintenance work required on the bulk pipeline to ensure improved water supply

Location of water tankers: Water tankers will be provided if the shutdown exceeds 24 hours

2. Rand Water planned maintenance on 9 August to impact Soweto

There is a planned Rand Water shutdown that will take place for 17 hours from 07:00 to midnight on Wednesday, 9 August 2023. The shutdown will impact various areas around Soweto. The purpose of the planned maintenance is for Rand Water to repair leaking bypass pipelines, as well as valves on the F33, F40 and F44.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Supply to the Chiawelo and Doornkop West reservoirs will be affected, as well as the direct feeds to the Tshepiso and Chiawelo regions. As a result, customers in these reservoir zones and direct feed supply areas will be affected by low pressure to no water.

Customers are encouraged to store sufficient water, at least two days before the outage (Monday, 7 August). Johannesburg Water also urges customers to use water sparingly during the shutdown.

Direct feed areas include:

- All Tshepiso (phases one to seven)
- All Ebunandini Informal Settlement
- All Slovo Village
- All Slovo Informal Settlement
- All Slovo compound
- Leratong Village

Areas fed by the Chiawelo reservoir include:

Lone Hill Ext 68, Chiawelo, Chiawelo Ext 4, Chiawelo Ext 1, Klipriviersburg Ext 1, Klipriviersburg Estate, Dhlamini Ext 1, Dhlamini, Protea Glen Ext 1, Protea Glen Ext 4, Chiawelo Ext 5, Protea Gardens, Protea South Ext 1, Chiawelo Ext 2, Protea North Ext 9, Mapetla Ext 1, Protea North, Protea, Chiawelo Ext 3, Protea North Ext 1, Protea Glen Ext 8, and Protea Glen Ext 9.

Areas fed by the Doornkop reservoir include:

Thulani, Thulani Ext 1, Thulani Ext 2, Lufhereng Ext 1, Dobsonville Ext 9, Doornkop Ext 3, Protea City, Protea Glen Ext 1, Protea Glen Ext 2, Protea Glen Ext 4, Doornkop, Doornkop Ext 1, Dobsonville Gardens, Doornkop Ext 2, Protea Glen, Protea Glen Ext 7, Protea Glen Ext 8, Lufhereng, and Protea Glen Ext 3.

Recovery may take up to 48 hours after the completion of the maintenance work. Alternative water supply will be arranged, and the location of the water tankers will be communicated in due course. Further updates will be provided to customers.

3. Suburbs affected: Witkoppen, Craigavon and parts of Kengies

Street names: Cedar Road, Uranium Road, Campbell Road, Willow Avenue, Poplar Avenue, Granite Road, Bushwillow Avenue, Elm Avenue, Jacaranda Avenue, Pine Avenue, Frederick Road, Lombardy

Date: 15 August 2023

Directors:

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Time: 08:00 – 18:00

Impact on customers: No water

Reason for interruption: Tie-in from existing 160mm AC pipe to 110mm uPVC pipe (PRV 1 and 2)

4. Suburbs affected: Drieziek Extension 4

Street names: All streets

Date: 16 August 2023

Time: 08:00 – 18:00

Impact on customers: No water

Reason for interruption: To relocate a 110mm uPVC water pipe for stormwater system construction

Location of water tankers: Water tankers will be provided if the shutdown exceeds 24 hours

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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