



a world class African city

City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall 65 Ntemi Piliso Street Newtown Johannesburg

Johannesburg Water PO Box 61542 Marshalltown 2107 Tel +27(0) 11 688 1400 Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Thursday, 1 June 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Hursthill reservoir 2 shutdown: No water in parts of reservoir zone

Johannesburg Water customers in Auckland Park, Melville and Parktown West are affected by the shutdown, which has caused a water outage. The cleaning of Hursthill reservoir 2 is underway and will be completed by 6 June 2023. The reservoir will be commissioned on 7 June 2023. At this stage the reservoir is on bypass. Customers in high-lying areas are impacted by low pressure or no water. Arrangements are being made for alternative water supply to affected areas. Further updates will be provided to customers. Johannesburg Water apologises for the inconvenience caused.

2. Major burst: Leslie and Westway, Douglasdale

Water was isolated this morning and repairs on the major burst at corner Leslie Avenue and Westway Road, Douglasdale, will be finalised. Parts of the following areas are affected by the shutdown: Douglasdale, Norscot, Maroeladal, Craigavon, Witkoppen, Fourways Life Hospital, Witkoppen Clinic, Kengies, Beverley, Pineslopes, Lonehill, Fourways Gardens, Paulshof, Dainfern, and Magaliesig View.

Alternative water supply will be arranged for critical customers:

- 1. Fourways Life Hospital
- 2. Witkoppen Clinic
- 3. Cedar Tree Clinic

Further updates will be provided.

1. **Area(s) affected**: Alexandra (Thoko Mngoma, Phil Ziqubu, South Africa Boulevard, Lenin Drive & Aldo Magario)

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary), Johannesburg Water SOC Ltd Registration Number: 2000/029271/30





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Street name(s): All streets

Date: 1 June 2023 **Time:** 07:00 – 22:00

Impact on customers: No water

Reason for interruption: Connection of a new water line **Location of water tankers:** Further details to be provided

2. Area(s) affected: Alexandra (1st to 4th Avenues)

Street name(s): All streets

Date: 1 June 2023 **Time:** 07:00 – 21:00

Impact on customers: No water

Reason for interruption: Tie-in of new pipe

Location of water tankers: Further details to be provided

Planned interruptions

1. Areas affected: Midrand

Suburbs affected: Kyalami Ext 2; Barbeque Downs Ext 1,9,13,14,15,16,17,19,21,27,22,24, 28,29,32,33,35, 36,38,43, 44,45, 47,48,56,57,58, 60 and 65; Kyalami Gardens Ext 1, 12, 13, 14, 15, 16, 19, 21, 22 and 24.

Street name(s): Main, Montrose, Dickens, Byron, Kipling, Twain, Shakespeare, Woodmead Drive, Jubie, River Close, Dytchley, Candican, Forssman Close, Hyperion, Marcus, Pitts Avenue, Darter, Crane, Plover, Hornbill, Fish Eagle, Heron, Sugarbird, Hamerkom, Sandpiper, Crane, Teal and Kyalami Glen Boulevard.

Date: 1 June 2023 **Time:** 09:00 – 21:00

Impact on customers: No water

Reason for interruption: Tie-in of new infrastructure and bulk meter installation

Location of tankers: Engine garage (corner Main and Dickens Road), corner Candican and

Jubie Road.

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Rand Water Meter Replacement Programme

1. District: Waterval

Meter name: Horison North

Start date: 2 June 2023 at 19:00 **End date:** 3 June 2023 at 05:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater / Facebook: Johannesburg Water

Website: https://www.johannesburgwater.co.za

Customer service inquiries:

24-hour Hotline: 011 688 1699/086 056 2874

SMS line: 45201

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