



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntshavheni Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
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www.johannesburgwater.co.za

Daily water supply system status updates: Thursday, 11 May 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruption

Eskom power supply issue impacting Grand Central reservoir and tower

Residents in Grand Central, Midrand are currently experiencing a water outage that occurred on Wednesday afternoon. The unplanned water interruption was caused by an electrical fault on the supply to the Grand Central Pump Station. The electrical fault has been escalated to Eskom for urgent attention.

The water level at Grand Central Reservoir is critically low, which is resulting in no pumping to the tower. Customers in the reservoir and tower zone are affected by no water supply. As soon as the fault is repaired, Johannesburg Water will be able to pump from the Grand Central Reservoir to the tower. Roaming water tankers will continue to be deployed to affected areas. Further updates will be provided.

Planned interruptions

1. Rand Water 39-hour planned shutdown impacting Winchester Hills and surrounding areas

Johannesburg Water wishes to inform residents of the planned Rand Water Shutdown taking place from 11 to 13 May 2023.

Suburbs affected: Winchester Hills, Gillview, Mondeor, Suiderood and Glenanda

Start date and time: 11 May 2023 at 18:00

End date: 13 May 2023 at 09:00

Impact: No water

Reason: Completion of tie-in of the newly replaced section of the G20 pipeline to the existing pipeline

Water tankers: Alternate water supply is being arranged for the affected area. Further updates will be provided to residents.

2. Area affected: Naledi Ext 2

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

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Street names: Letsatsi, Jobela, Baratane, Thaba Bosigo Park, Mohlomi Street, and all streets within the above-mentioned boundary streets.

Date: 16 May 2023

Time: 07:00 – 20:00

Impact: No water

Reason: Chamber fittings configurations

Water tankers: Water tankers will be provided should the planned work exceed the stipulated time

3. Suburbs affected: Berea, Yeoville, Bellevue, Cyrildene, Observatory, Doornfontein, Parktown, Hillbrow and Braamfontein (tower zone)

Street names: Various streets

Start date and time: 16 May 2023 at 17:00

End date: 19 May 2023 at 00:00

Impact: No water

Reason: An internal structural assessment of Yeoville Reservoir 3 will be conducted. The reason that the interruption will take four days is because the assessment process includes water samples being extracted from the reservoir and taken for testing at Cydna Laboratory. The water-testing process will be done before and after the internal structural assessment. Then after the release of the water quality results, the shutdown will be concluded.

Water tankers: Tankers will be placed strategically in affected areas after consultation with ward councillors.

4. Area affected: Bramfischerville Phase 4

Street names: Attic, Angel, Apex, Quartz, Future, Edenite, Abbott, Atlas Streets (boundary streets) and all street within the boundary streets.

Date: 17 May 2023

Time: 07:00 – 20:00

Impact: No water

Reason: Chamber fittings configurations

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Water tankers: Water tankers will be provided when the planned work exceed the stipulated time

5. Areas affected: Devland Ext 1 and 32

Street name(s): Jan de Necker Road, Golden Highway and all streets within the above-mentioned boundary streets

Date: 18 May 2023

Time: 07:00 – 20:00

Impact on customers: No water

Reason for interruption: Chamber fittings configurations

Location of water tankers: Water tankers will be provided when the planned work exceeds the stipulated time

Rand Water Meter Replacement Programme

1. District: Eselenpark

Meter name: Diepsloot Town

Start date: 11 May 2023 at 19:00

End date: 12 May at 05:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

2. District: Zuurbekom

Meter name: Bram Fischerville ext 12

Start date: 16 May 2023 at 21:00

End date: 17 May at 04:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

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3. Suburbs affected: Haddon, Lindberg Park, Bellavista Estate, Forest Hill, Chrisville, West Turffontein, Gillview, Oakdene, Rosettenville, Toweby, Townview, Kinelworth and The Hill

Start date: 23 May 2023 at 18:00

End date: 24 May 2023 at 04:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

4. District: Waterval

Meter name: Weltevreden High Pressure B/P

Start date: 30 May 2023 at 21:00

End date: 31 May 2023 at 06:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

5. District: Waterval

Meter name: Horison North

Start date: 2 June 2023 at 19:00

End date: 3 June 2023 at 05:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

Residents are encouraged to subscribe on our website to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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