

Daily water supply system status updates: Thursday, 15 June 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Monitoring of South Hills tower

Investigations are underway to establish the cause of reduced water supply at the South Hills tower. Further updates will be provided to customers.

2. Johannesburg Water systems showing improvement

As Rand Water systems recover, specific Johannesburg Water infrastructure have noted improved flows, impacting positively on capacity. The entity continues to closely monitor systems.

Below are the updates on reservoir and tower levels:

- Alexander Park reservoir: operating normally.
- Yeoville reservoir complex: reservoirs that were impacted yesterday are gaining capacity. The reservoir complex is operating normally.
- Crown Gardens: reservoir level is low but stable. Tower is operating normally. We have opened the outlet at 70%.
- South Hills tower: recovered. Pumps are running.
- Brixton reservoir and tower: reservoir outlet opened at 100%. Tower is operating normally. Monitoring reservoir levels.
- Hursthill 1 and 2: critically low to empty.

3. Cosmos Reservoir

Please note that we will be cleaning Cosmos Reservoir from Monday, 12 June 2023. The estimated time of completion of the cleaning process including water testing will take approximately 7 days. During the cleaning process the reservoir will be shut, and drained. However, we will be supplying the affected areas through a bypass line. Cosmos Reservoir supplies Lenasia and Thembalihle areas.

Directors:

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City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Planned interruptions

1. Area(s) affected: Parts of Northriding

Street name(s): Windsor Way and Blandford

Date: 20 June 2023

Time: 08:00 – 16:00

Impact on customers: No water

Reason for interruption: Tie-in of new pipe

Location of water tankers: Further updates will be provided

2. Area(s) affected: Berario, Blackheath, Northcliff Ext 4 and Fairlands.

Street name(s): All streets

Start date: 20 June 2023 at 21:00

End date: 21 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

3. Johannesburg Water customers to be affected by Rand Water planned shutdown

Johannesburg Water customers will be impacted by a planned Rand Water shutdown to take place from Tuesday, 20 June 2023 from 19:00 to Thursday, 22 June 2023 at 15:00. The purpose of the planned shutdown is to complete a tie-in between the A19 and B14 with a new pipeline, installation of isolation valves, and systems upgrades at Rand Water's Eikenhof pump station.

The following Rand Water reservoirs will be affected:

- Waterval 1 and 2
- Weltevreden
- Roodepoort
- Meredale 1 and 2

During the Rand Water shutdown, Johannesburg Water infrastructure supplied by the pump station will be affected by no water supply. It is estimated that full recovery of the systems may take approximately five days or longer after supply has been fully restored. Johannesburg Water will make arrangements for alternative water supply at strategic areas like hospitals,

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clinics, schools, municipal offices, police stations and shopping centres. Residents will receive regular updates on the official Johannesburg Water social media platforms.

The following areas within the City of Johannesburg will be impacted by the water outage:

- **Roodepoort/Randburg areas**

Claremont, Delarey, Whiteridge, Roodekrans, Wilropark, Helderkruijn, Constantia Kloof, Allen's Nek, Weltevreden, Florida Hills, Florida North, Discovery, Selwyn, Florida Township, Horison, Horison View, Roodepoort North, Florida Park, Constantia Park, Honeydew, Zandspruit, Laserpark, Randparkridge, Cosmo City, Lanseria, Thabo Mbeki Informal Settlement, Olivedale, Sundowner, Bergbron, Northwold, Boskruin, Bromhof, Kya Sands, Bloubostrand, Eagle Canyon, Honeydew View, Poortview, Ruimsig, Wilgeheuwel, Princess, Grobler Park, Lindhaven, Little Falls, Harveston, Honeydew, parts of Northriding.

- **Langlaagte/ Southdale areas**

Mondeor, Southgate, Meredale, Alan Manor, Eagles Nest, Southfork, Kibler Heights, Eikenhof, Lougherin A.H, Coronationville, Westbury, Claremont, Triomf, Westdene, Newlands, Greymont, Albertskroon, Albertsville, Langlaagte, Industria, Bosmont, Riverlea, Longdale, Vrededorp, Fordsburg, Brixton, Mayfair, Cottesloe, Janhofmeyer, Rossmore, Hursthill, Montclare, Melville, Emmerentia, Auckland Park, Greenside, Westcliff, Parkview, Fairlands, Berario, Northcliff, Southdale, Booyens Reserve, Mondeor, Nasrec, Ophirton, Lake View, Selby, Evans Park, Robertsham, Winchester Hills, Reuven, Ridgeway, Theta, Selby South, Aeroton, Ormonde, Baragwanath Ext 1 and Ormonde View.

- **Soweto areas**

Pimville, Power Park, Diepkloof, Orlando East, Orlando West, Dobsonville, Naturena Klipspruit, Meadowlands, Comptonville, Moroka, Jabavu, Molapo, Jabulani, Tladi, Moletsane, Mofolo South, Mapetla, Zola, Zondi, Naledi and all extensions, Emdeni, Mofolo North, Mofolo Central, parts of Dube, Chiawelo and extensions, Protea North, Protea South, Dhlamini and extensions, Eldorado Park and all extensions, Klipspruit West and Klipspruit.

4. Area(s) affected: Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainebleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

Street name(s): All streets

Start date: 27 June 2023 at 21:00

End date: 28 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

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5. Rand Water planned maintenance at Daleside pump station to impact Ennerdale meter

There will be a planned Rand Water shutdown on Friday, 30 June 2023 from 09:00 to 17:00. The bulk water supplier will be conducting maintenance at Daleside pump station. It is estimated that optimal recovery of the systems may take approximately five days.

Affected areas include

Orange Farm High Level Reservoir: Drieziek, Lakeside, Orange Farm and Stretford.
Ennerdale/ Lawley Reservoir: Ennerdale South, Ennerdale Exts, Finetown, Grasmere, Mid-Ennerdale, Lawley Exts and Lawley Estate.

Customers in the affected areas may experience low pressure to no water during the period. Alternative water supply will be arranged for critical customers such as clinics and hospitals. Further updates will be provided.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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