



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Thursday, 17 August 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruption

1. Area(s) affected: Thulani Doornkop

Suburbs affected: Thulani Doornkop Block 1 and 2

Street names: All streets

Date: 17 August 2023

Time: 08:00 – 19:00

Impact on customers: No water

Reason for interruption: Lowering of 160mm PVC pipeline to accommodate stormwater culverts in order for JRA to upgrade stormwater system

Location of water tankers: Water tankers will be provided should the planned work exceed the stipulated time

2. Update: Craigavon water outage

Johannesburg Water teams experienced technical challenges while conducting repairs on the water pipeline. As a result, Craigavon residents are still without supply as the water remains isolated. Technical teams are working around the clock to complete repairs on the water pipeline.

On Wednesday, 16 August, water was isolated in Craigavon to allow the technical teams to conduct investigations into the reason for the area outage. This followed the planned maintenance which took place on 15 August and affected Witkoppen, Craigavon, and parts of Kengies. When the water pipeline in the area was opened after the maintenance work, it was found that Craigavon residents were still without water.

Johannesburg Water is providing alternative water supply for residents, prioritising critical customers such as hospitals and schools. The water tankers at Life Fourways Hospital and Crawford Preparatory School have been filled by the entity. Three water tankers are roaming the area.

Tankers have been placed at the following locations:

1. 1x tanker in the open field across from Fernbrook Estate for the lower parts of Craigavon
2. 1x tanker at MacBeth Avenue near Tezula Lifestyle Estate, Fourways

Further updates will be provided to customers.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Planned interruptions

1. Area affected: Lenasia South

Suburbs affected: Lenasia, Lenasia South, Anchorville, Lehae, Zakariyya Park, Vlakfontein, Finetown and Ennerdale South, including extensions

Street names: All streets

Date: 21 August 2023

Time: 08:00 – 18:00

Impact on customers: No water

Reason for interruption: Maintenance work required on the bulk pipeline to ensure improved water supply

Location of water tankers: Water tankers will be provided if the shutdown exceeds 24 hours

2. Suburbs affected: Bergbron, Florida Glen, Quellerina and Whiteridge

Street names: All streets

Start date and time: 22 August 2023 at 08:00

End date and time: 23 August 2023 at 12:00

Impact on customers: During the dummy run, customers will have water. However, in the event that the dummy run does not go as planned, customers might experience low pressure to no water.

Reason for interruption: Dummy run in preparation for tower maintenance

Location of water tankers: Not applicable

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30