

## **Daily water supply system status updates: Thursday, 19 January 2023** **(Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned Interruptions**

#### **1. Infrastructure Update: Brixton and Hursthill systems**

The pumps at Brixton tower were isolated due to low levels at Brixton reservoir. One pump is now operating and supplying Brixton tower.

Both Brixton tower and reservoir are gradually gaining capacity.

Hursthill 1 and 2 reservoirs are at critically low levels and minor improvements are noted on increasing levels.

Customers are reminded to continue using water sparingly and to observe level 1 water restrictions.

#### **2. Johannesburg Water monitors the infrastructure: Customers are requested to reduce consumption**

Johannesburg Water is monitoring constrained infrastructure as the water demand impacts sustainability of various systems.

Infrastructure progress update:

- **Honeydew reservoir:**  
Critically low levels. Higher demand affects capacity.
- **Randjieslaagte reservoir:**  
Reservoir has recovered.
- **Parktown 2 reservoir:**  
Critically low levels.

Johannesburg Water requests that customers in the lower lying areas use water sparingly in order to assist the restoration of critical systems.

Level 1 water restrictions are still in place and, customers are urged to report major bursts and leaks in order to reduce strain on the systems.

#### Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,  
Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



## City of Johannesburg

Johannesburg Water SOC Ltd

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**3. Suburbs affected:** Melrose; Saxonwold, Killarney, Dunkeld, Parktown North, Parkwood, Rosebank, part of Houghton Estate, forest town, Parkview, Birdhaven, Riviera, Melrose North, Melrose Estate,

**Date:** 26 January 2023

**Time:** 08:00 – 21:00

**Impact:** No water

**Reason:** Tie-in

### **Planned Interruptions**

**1. Suburbs Affected:** Jabulani; Jabavu; Central; White City; Moroka; Moletsane; Tladi; Phiri; Senoane; Zola south; Dhlamini; Mofolo South; Mofolo Central

**Date & Time:** 26 January 2023 at 16:00 – 27 January 2023 at 08:00

**Impact:** No water

**Reason:** Repair of leak on 250mm Pipe and Reservoir Drop Test

Residents are again requested to observe level-1 water restrictions implemented from 1 September to 31 March, which prohibits the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

**Twitter:** @JHBWater

**Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

Customer service inquiries:

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 076 333 5052

**Email:** [Customer@jwater.co.za](mailto:Customer@jwater.co.za)

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