

Daily water supply system status updates: Thursday, 20 April 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. UPDATE: Alexandra tie-in

The PRV tie-in could not be completed yesterday. The contractor is still onsite connecting the two points on the Chamber.

The estimated time of completion is 19:00.

The shutdown affects water supply in Modderfontein, Alexandra and surroundings.

Location of water tankers: Lion Crescent, Alexandra ext. 9, and West Bank

Johannesburg Water apologises to customers for the inconvenience caused.

2. Partial isolation of Brixton reservoir

Johannesburg Water wishes to inform residents in the Brixton reservoir zone that the outlet has been isolated by 50% due to low supply. Teams have been dispatched to investigate the cause of the problem.

Customers in high-lying areas may be affected by low pressure or no water during this period. Customers are requested to use water sparingly.

Further updates will be provided.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

3. Emergency shutdown: Major burst Industria West

Water will be isolated this morning due to a major burst at corner Wright Street and Noble Road, Industria West. Once the bulk main has been drained, the necessary repairs will be completed.

Affected areas include parts of Industria West, Newclare, Bosmont, Riverlea ext2, Croesus, and Langlaagte.

Further updates will be provided. Johannesburg Water apologises to customers for the inconvenience caused.

4. Suburb affected: Alexandra

Street names: 3rd Avenue to 13th Avenue between Florence Mophosho and Roosevelt streets

Start date: 24 April 2023

End date: 24 April 2023

Time: 07:00 – 19:00

Impact: No water

Reason: Tie-in of new 110mm pipe to existing 250mm mainline

Planned interruptions

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30

1. Suburbs affected: Parts of Greenstone Hill; Modderfontein; Lakeside; Thornhill

Start date and time: 18 April 2023

End date and time: 26 April 2023

Impact: Possible poor pressure/no water; however, no impact is expected.

Reason: Dummy run in preparation for consultants' inspection of the Modderhill reservoir

2. Suburbs affected: Ormonde Ext 50 and Theta

Street names: Booyens Reserve Road, Schonland Street, Amethyst Road, Modulus Road and Crownwood Road

Date: 25 April 2023

Time: 08:00 – 17:00

Impact: No water

Reason: Tie in of new 110mm diameter water pipeline into 160mm diameter existing water pipeline

3. Suburbs affected: Kyalami Ridge Ext 8 (Kyalami Corner Shopping Centre)

Street names: Begonia Road

Date: 4 May 2023

Time: 9am – 4pm

Impact: Low pressure to no water

Reason: Tie-in of new water infrastructure

Location of alternative water supply: Kyalami corner shopping centre.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30

4. Rand Water 39-hour planned shutdown impacting Winchester Hills and surrounding areas

Johannesburg Water wishes to inform residents of the planned Rand Water Shutdown taking place from 11 to 13 May 2023

Suburbs affected: Winchester Hills, Gillview, Mondeor, Suiderood and Glenanda

Start date and time: 11 May 2023 at 18:00

End date: 13 May 2023 at 09:00

Impact: No water

Reason: Completion of tie-in of the newly replaced section of the G20 pipeline to the existing pipeline

Alternate water supply is being arranged for the affected area. Further updates will be provided to residents.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30