



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
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Tel +27(0) 11 688 1400
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www.johannesburgwater.co.za

Daily water supply system status updates: Thursday, 20 July 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Service delivery at Ennerdale Depot impacted by hijacking incidents

Service delivery activities have been disrupted at Johannesburg Water's Ennerdale Depot. This is due to depot employees embarking on a sit-in strike after two hijackings of Johannesburg Water vehicles took place over the past week. These incidents occurred while employees were on duty in Ennerdale.

This has resulted in staff members downing tools after they cited safety issues relating to the hijackings experienced. This will compromise service delivery as the depot will not be fully operational. Consequently, logged calls for issues such as burst pipes and leaking water meters will take longer to attend to.

Planned interruptions

- 1. Suburbs affected:** Observatory, Cyrildene, Bruma, Kensington, Bezuidenhout Valley, Lorenzville, Betrams

Street names: Various streets

Date: 23 July 2023

Time: 08:00 – 19:00

Impact on customers: No water

Reason for interruption: Repairing of main supply line

- 2. Areas affected:** Jabulani reservoir and tower zone

Street names: All streets

Date: 26 July 2023

Time: 08:00 - 18:00

Impact on customers: Customers might be affected by low pressure to no water

Reason for interruption: The newly installed Jabulani reservoir bypass line will be commissioned, and pressure valves set.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director), Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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3. Area(s) affected: Witkoppen, Craigavon and parts of Kengies

Street names: Campbell Road, Cedar Road, Uranium Street, Granite Road, Bushwillow Avenue, Willow Avenue, Elm Avenue, Poplar Place, Jacaranda Avenue, Pine Avenue, Frederick Road and Lombardy Road.

Date: 27 July 2023

Time: 08:00 – 16:00

Impact on customers: No water

Reason for interruption: Tie-in from existing 160mm AC pipe to 110mm UPVC pipe

Location of water tankers: None

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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