



a world class African city



## City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
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2107

Tel +27(0) 11 688 1400  
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[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

### **Daily water supply system status updates: Thursday, 21 September 2023 (Morning)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

#### **Unplanned shutdown**

**1. Area(s) affected:** Woodmead Retail Park

**Street name(s):** All streets

**Date:** 21 September 2023

**Time:** 07:00 – 21:00

**Impact on customers:** No water

**Reason for interruption:** Tie-in of a new pipe

**Location of water tankers:** Further details to be provided

**2. Area(s) affected:** Jabulani

**Street name(s):** All streets

**Start date and time:** 21 September 2023 at 09:00

**End date and time:** 22 September 2023 at 11:00

**Impact on customers:** Water will be supplied via the bypass to the Jabulani reservoir

**Reason for interruption:** The bypass to Jabulani requires testing so to allow repairs and maintenance to be undertaken on reservoir

**Location of water tankers:** Further details to be provided

#### **3. Johannesburg Water systems: morning update**

Most of Johannesburg Water's reservoirs and towers were affected by the power failure at Zuikerbosch Water Treatment Plant. As a result, most of the systems have lost storage capacity and are currently critically low to empty. Johannesburg Water is monitoring the situation.

#### **The below systems are affected:**

##### **South Hills tower**

Pumping did resume this morning but due to poor incoming supply pressures, no water to poor pressures will be experienced. However, the system is still recovering.

##### **Commando System**

- **Brixton reservoir:** Slight improvement overnight but remains low. Poor pressure may still be experienced in high-lying areas.

- **Brixton tower:** Pumping has resumed, and water levels have improved. The tower is supplying normally but may be affected by the reservoir levels.

- **Hursthill 1 reservoir:** Despite attempts to augment the supply, the reservoir is still critically low. The supply zone is anticipated to have low pressure to no water.

#### **Directors:**

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Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

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• **Hursthill 2 reservoir:** Slight improvements overnight, however, remains low. Low pressure may be experienced in high-lying areas.

• **Crosby reservoir:** Critically low and poor pressure to no water is expected in certain areas of the supply zone.

### **Crown Gardens reservoir and towers**

The reservoir and towers have improved overnight. Reservoir level is stable and supplying normally, while the towers have slightly recovered but poor pressures may be experienced.

### **Eagles Nest reservoir**

Remains critically low. Customers in this supply zone should expect low pressure to no water.

### **Naturena reservoir**

Slight improvements overnight and supplying normally.

### **Alexander Park reservoir**

Slight improvements overnight but levels are still low. The reservoir is supplying normally.

### **Berea reservoir**

Critically low and on bypass mode. Low pressure to no water expected in the supply zone.

### **Linden 1 reservoir and tower**

Levels have improved overnight, and both the reservoir and tower are supplying normally.

### **Sandton reservoirs and direct feeds**

The following reservoirs and towers are currently critically low, and poor pressure to no water is expected in the supply zones:

- Linbro Park
- Marlboro
- Morningside
- Illovo reservoir and Illovo tower
- Bryanston reservoir and Bryanston tower

### **Midrand systems update**

#### **Grand Central reservoir**

Levels have increased overnight, and supply has improved. Poor pressure is expected in the supply zone.

#### **Grand Central tower**

Empty, and pumping will resume during the day. No water is expected in the supply zone currently.

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### Errand reservoir 1 and 2

Both reservoirs are critically low. Poor pressure to no water is expected in the supply zone.

### Errand tower

Tower is empty and on bypass mode. Pumping will resume once the reservoir levels improve. Poor pressure to no water is expected in the supply zone.

### President Park reservoir and tower

Critically low and poor pressure to no water is expected in the supply zone. The tower is empty and on bypass mode. Low pressure to no water is expected in the supply zone.

Alternative water supply has been arranged for the affected customers and will be placed at strategic locations.

#### 4. Area(s) affected: Waverly

**Street name(s):** Bruce Street, Wallace Street, Burn Street

**Date:** 27 September 2023

**Time:** 07:00 – 18:00

**Impact on customers:** No water

**Reason for interruption:** Tie-in of a new pipe

**Location of water tankers:** Further details to be provided

### Planned interruption

**1. Suburbs Affected:** Craighall, Craighall Park, Parkhurst, parts of Parktown North, parts of Hyde Park, Hurlingham, Hurlingham Gardens, and Dunkeld West.

**Street Names:** All streets

**Start date:** 12 September 2023 at 08:00

**End date:** 22 September 2023 at 15:00

**Impact on customers:** Possible low pressure to no water. However, no impact is expected.

**Reason for disruption:** Draining of Dunkeld reservoir for consultants' inspection and reservoir washing.

**2. Area(s) affected:** Tshepisong Phase 7

**Street name(s):** All streets

**Date:** 28 September 2023

**Time:** 08:00 – 19:00

**Impact on customers:** No water

**Reason for interruption:** Installation of two boundary valves and hydrants to improve water pressure management in the area

**Location of water tankers:** Water tankers will be provided should the planned work exceed the stipulated time

**Residents are requested to observe level-1 water restrictions which are implemented from 1 September to 31 March. These restrictions prohibit the use of hosepipes to water gardens, wash cars, clean driveways, as well as fill up swimming pools and water features between**

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06:00 and 18:00. Instead, the use of greywater is encouraged. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

### **For more information and logging calls:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

**Email:** [customerserviceemails@jwater.co.za](mailto:customerserviceemails@jwater.co.za)

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