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#### City of Johannesburg

Johannesburg Water SOC Ltd

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Johannesburg Water Marshalltown

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www.johannesburgwater.co.za

# Daily water supply system status updates: Thursday, 22 June 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

# **Unplanned interruptions**

## 1. Burst pipe: Tema Street, Orlando East

There is a burst pipe on Tema Street in Orlando East, Soweto. A reservoir outlet has been isolated to conduct repairs on the pipe. The affected areas are Orlando East and Orlando West, Restoration time is estimated to be around 20:00

# 2. Emergency repairs at Crosby pump station

We regret to inform you that our Crosby pump station has experienced an emergency repair that requires shutting off the water supply to the Brixton reservoir, which receives supply from the Crosby system.

In order to minimise the outage period, repairs will take place this evening when the supply from Crosby reservoir will be closed at 21:00. We estimate that repairs will be completed by 06:00 tomorrow morning, on 23 June 2023. During this time, the outlet of Brixton reservoir will also be closed. Pumps to the Brixton tower will be isolated as the reservoir levels decrease.

During this period, customers may experience reduced water pressure or a complete loss of water supply. The following areas/neighbourhoods will be affected by the water outage:

#### Brixton tower zone supplies parts of:

Langlaagte North, Auckland Park Extensions 2 and 3, Mayfair West, Hursthill, Rossmore, Coronationville, Westdene, Jan Hofmeyer, Vredepark, and Brixton.

#### Brixton reservoir zone:

Mayfair Extension 1, Mayfair West, Pageview, Industria, Vrededorp, Auckland Park, Homestead Park, Mayfair, Crosby, Paarlshoop, Brixton, Braamfontein Werf, Richmond Extension 1, Langlaagte North, Sunnyside, Cottesloe, Richmond, and Coronationville.

Further updates will be provided as and when they become available.

### **Planned interruptions**

1. Area(s) affected: Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainbleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

Street name(s): All streets

Start date: 27 June 2023 at 21:00

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director), Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,

Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary), Johannesburg Water SOC Ltd Registration Number: 2000/029271/30





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End date: 28 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water Reason for interruption: Planned drop test to measure potential leakage rate of structure.

**Location of water tankers:** List of tank sites to be advised.

# 2. Rand Water planned maintenance at Daleside pump station to impact Ennerdale

There will be a planned Rand Water shutdown on Friday, 30 June 2023 from 09:00 to 17:00. The bulk water supplier will be conducting maintenance at Daleside pump station. It is estimated that optimal recovery of the systems may take approximately five days.

#### Affected areas include

Orange Farm High Level Reservoir: Drieziek, Lakeside, Orange Farm and Stretford. Ennerdale/ Lawley Reservoir: Ennerdale South, Ennerdale Exts, Finetown, Grasmere, Mid-Ennerdale, Lawley Exts and Lawley Estate.

Customers in the affected areas may experience low pressure to no water during the period.

Alternative water supply will be arranged for critical customers such as clinics and hospitals. Further updates will be provided.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

#### More information can be obtained on:

Twitter: @JHBWater / Facebook: Johannesburg Water

Website: https://www.johannesburgwater.co.za

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

**SMS line**: 45201

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