



City of Johannesburg

Johannesburg Water SOC Ltd

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[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

## **Daily water supply system status updates: Thursday, 22 June 2023 (Morning)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned interruptions**

#### **1. Emergency repair update on Fiona Road, Ridgeway**

We would like to inform you that our technical teams have isolated the outlet of Crown Gardens reservoir due to a leak on pipe repairs in Fiona Road, Ridgeway.

Alternative water supply will be provided for customers in the affected reservoir zone. We apologise for any inconvenience this has caused and appreciate our customers' patience and understanding during this time.

### **Planned interruptions**

**1. Area(s) affected:** Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainebleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

**Street name(s):** All streets

**Start date:** 27 June 2023 at 21:00

**End date:** 28 June 2023 at 03:00

**Impact on customers:** During the shutdown, customers will have low pressure to no water

**Reason for interruption:** Planned drop test to measure potential leakage rate of structure.

**Location of water tankers:** List of tank sites to be advised.

#### **2. Rand Water planned maintenance at Daleside pump station to impact Ennerdale meter**

There will be a planned Rand Water shutdown on Friday, 30 June 2023 from 09:00 to 17:00. The bulk water supplier will be conducting maintenance at Daleside pump station. It is estimated that optimal recovery of the systems may take approximately five days.

### **Affected areas include**

Orange Farm High Level Reservoir: Drieziek, Lakeside, Orange Farm and Stretford.

Ennerdale/ Lawley Reservoir: Ennerdale South, Ennerdale Exts, Finetown, Grasmere, Mid-Ennerdale, Lawley Exts and Lawley Estate.

#### **Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

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Customers in the affected areas may experience low pressure to no water during the period.

Alternative water supply will be arranged for critical customers such as clinics and hospitals. Further updates will be provided.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

#### **More information can be obtained on:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

Customer service inquiries:

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

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