



a world class African city

City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall 65 Ntemi Piliso Street Newtown Johannesburg Johannesburg Water PO Box 61542 Marshalltown 2107 Tel +27(0) 11 688 1400 Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Thursday, 23 March 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Burst pipe at Orlando West

Please kindly note that there is a burst on a 150mm pipe in Orlando east. The team has already isolated. The estimated time of completion is 15:00.

2. Johannesburg Water Customer Notice: Bulk valves installation in Morning Hill and Bedfordpark

Johannesburg Water wishes to inform residents impacted by the planned shutdown, that work at both sites were completed earlier this morning. Valves are being operated gradually as both sites are monitored for possible leaks.

Customers in the affected areas supplied by Linksfield reservoir will have water restored during the course of the day. Customers in high lying areas may be affected by no water as the system recovers. Johannesburg Water thanks customers for their patience and understanding.

Planned interruptions

 Areas Affected: Parts of Linksfield, Bedfordview, Sandringham, Orange Grove, Orchards, Oaklands, Highlands North, Waverley, Savoy Estate, Bedford Park, Senderwood, Morning Hill, Bramley North, and Kew

Start date & time: 22 March 2023 at 24:00

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary), Johannesburg Water SOC Ltd Registration Number: 2000/029271/30





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End date and time: 23 March 2023 at 24:00

Impact: No water

Reason: Tie-in

UPDATE: The inlet of Linksfield reservoir will be isolated to allow for the installation of the two valves on the bulk mainline. The outlet of the reservoir will be opened during the duration of the shutdown. Installation of a non-return valve on bulk main line (Bedford Park) and installation of isolation valve on bulk main (Morning Hill)

2. Areas Affected: Vorna Valley (all extensions), Jukskei view Ext 39,40, 41, 42, 106, 95, 94, 87, 124, 125, 86, 89,88, 90, 85, 87,89, 90, 130,117, 122, 130, 52, 72, 83, 56, 57, 123, 122, 58. Erand gardens (all extensions) Kyalami Gardens (all extensions) Crowthorne (all extensions), Barbeque downs (all extensions), Beaulieu (all extensions) Willowway (all extensions) Glenferness (all extensions) Halfway Gardens (all extensions) Noordwyk (all extensions) Carlswald Estate (all extensions) Waterval (all extensions)

Street Names: all Streets, Avenues, Roads, Drives etc to South- West of N1

Highway

Date: 28 March 2023 **Time:** 00h00 – 03h00

Impact: No water

Reason: Water drop-down test - reservoirs and towers

3. Areas Affected: Ebony Park (all extensions) Kaalfontein (all extensions) Ivory Park (all extensions) Rabie Ridge (all extensions)

Street Names: all Streets, Avenues, Roads, Drives in Ebony Park, Kaalfontein

and Ivory Park

Date: 2 March 2023

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
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Time: 08:00 – 16:00

Impact: No water

Reason: RW Inlet Meter Replacement - President park

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: https://www.johannesburgwater.co.za

<u>Customer service inquiries:</u>

24-hour Hotline: 011 688 1699/086 056 2874

SMS line: 076 333 5052

Email: Customer@jwater.co.za

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