

## **Daily water supply system status updates: Thursday, 23 March 2023 (Morning)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned interruptions**

#### **1. Johannesburg Water Customer Notice: Bulk valves installation in Morning Hill and Bedfordpark**

Johannesburg Water wishes to inform residents impacted by the planned shutdown, that work at both sites were completed earlier this morning. Valves are being operated gradually as both sites are monitored for possible leaks.

Customers in the affected areas supplied by Linksfield reservoir will have water restored during the course of the day. Customers in high lying areas may be affected by no water as the system recovers. Johannesburg Water thanks customers for their patience and understanding.

### **Planned interruptions**

**1. Areas Affected:** Parts of Linksfield, Bedfordview, Sandringham, Orange Grove, Orchards, Oaklands, Highlands North, Waverley, Savoy Estate, Bedford Park, Senderwood, Morning Hill, Bramley North, and Kew

**Start date & time:** 22 March 2023 at 24:00

**End date and time:** 23 March 2023 at 24:00

**Impact:** No water

**Reason:** Tie-in

**UPDATE:** The inlet of Linksfield reservoir will be isolated to allow for the installation of the two valves on the bulk mainline. The outlet of the reservoir will be opened during the duration of the shutdown. Installation of a non-return valve on bulk main line (Bedford Park) and installation of isolation valve on bulk main (Morning Hill)

#### **Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director), Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



## City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntshabane Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
Fax +27(0) 11 688 1528

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

**2. Areas Affected:** Vorna Valley (all extensions), Jukskei view Ext 39,40, 41, 42, 106, 95, 94, 87, 124, 125, 86, 89,88, 90, 85, 87,89, 90, 130,117, 122, 130, 52, 72, 83, 56, 57, 123, 122, 58. Erand gardens (all extensions) Kyalami Gardens (all extensions) Crowthorne (all extensions), Barbeque downs (all extensions), Beaulieu (all extensions) Willowway (all extensions) Glenferness (all extensions) Halfway Gardens (all extensions) Noordwyk (all extensions) Carlswald Estate (all extensions) Waterval (all extensions)

**Street Names:** all Streets, Avenues, Roads, Drives etc to South- West of N1 Highway

**Date:** 28 March 2023

**Time:** 00h00 – 03h00

**Impact:** No water

**Reason:** Water drop-down test - reservoirs and towers

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

### **More information can be obtained on:**

**Twitter:** @JHBWater

**Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 076 333 5052

**Email:** [Customer@jwater.co.za](mailto:Customer@jwater.co.za)

#### Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director), Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30