



Daily water supply system status updates: Thursday, 24 August 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruption

1. Orlando East reservoir update

The emergency shutdown repairs that were being conducted on a burst 700mm steel water pipe, which feeds the Orlando East reservoir, on Wednesday 23 August were not completed due to technical challenges. The shutdown affected Diepkloof Zone 6, Soweto. As a result, there is no water inflow into the Orlando East reservoir. This will affect the whole of Orlando East and parts of Orlando West. Water tankers are being arranged. Further details will be provided.

2. South Hills burst pipe update

The burst pipe was repaired on Thursday morning, 24 August. The outlet of the South Hills tower will be opened from 10:00. Residents may still experience low pressure to no water as the tower zone recovers.

3. Suburbs affected: Dobsonville Extension 3, parts of old Dobsonville, and Zondi next to the Zondi reservoir

Street names: All streets

Start date and time: 24 August 2023

End date and time: 07:00 – 17:00

Reason for interruption: Repairing a leak on the inlet pipe to Zondi Tower

Impact on customers: Low pressure to no water

Alternative water supply: Water tankers will be provided should the planned work exceed the stipulated time

4. Suburbs affected: Kensington, Bruma, Malvern, and neighbouring suburbs

Street names: All streets

Start date and time: 22 August 2023 at 07:00

End date and time: 25 August 2023 at 18:00

Reason for interruption: Maintenance of Alexander Park reservoir

Impact on customers: During the maintenance of the reservoir, customers will have water. However, in the event that the cleaning does not go as planned, customers might experience low pressure to no water.

Alternative water supply: In the case of a prolonged water outage, arrangements will be made for alternative water supply.

Planned interruptions

1. Suburbs affected: Bergbron, Florida Glen, Quellerina and Whiteridge

Street names: All streets

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



a world class African city



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Start date and time: 22 August 2023 at 08:00

End date and time: 23 August 2023 at 12:00

Impact on customers: During the dummy run, customers will have water. However, in the event that the dummy run does not go as planned, customers might experience low pressure to no water.

Reason for interruption: Dummy run in preparation for tower maintenance

Location of water tankers: Not applicable

2. Suburbs affected: Bergbron, Florida Glen, Quellerina, Whiteridge

Street names: All streets

Start date and time: 28 August 2023 at 08:00

End date and time: 29 August 2023 at 10:00

Impact on customers: During the dummy run, customers will have water. However, in the event that the dummy run does not go as planned, customers might experience low pressure to no water.

Reason for interruption: Dummy run in preparation for tower maintenance

3. Suburbs Affected: Honeydew Manor, Eagle Canyon

Street Names: Corner Plantation and Forest Avenues

Date: 30 August 2023

Time: 08:30 - 18:00

Impact on customers: No water

Reason for disruption: Tie-in of a new pipe

Water Tankers: Water tankers will be placed at corner Plantation and Forrest Avenues; and corner Forest Oaks and Murfield Avenues in Honeydew (Eagle Canyon Estate)

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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